The principles of community engagement are woven deeply into Duquesne's rich history and permeate the current campus culture. In 1878, members of the Congregation of the Holy Spirit—the Spiritans—founded Duquesne University, pioneering educational opportunities for the children of immigrant steelworkers. In “serving God by serving students,” their efforts sparked a generation of children from the lower socio-economic classes of Pittsburgh who went on to lead—and to serve—others in the community, transforming their own futures and changing the face of Pittsburgh.

The University honors and upholds this extraordinary heritage through a continuing commitment to this legacy of service. More than a time-honored tradition, service to others, particularly those most in need, is a core value and institution-wide priority, integrated into all aspects of University life.

Community engagement initiatives are incorporated into our curriculum, research endeavors, volunteering, strategic partnerships and philanthropic initiatives. For generations, we’ve shared our manpower and resources with our neighbors in need. And we continue to respond to—and seek—opportunities to support and enhance our surrounding communities.
Each year, Duquesne assists more than 1,100 agencies, organizations and individuals by providing services, ranging from health care to pro bono legal help.

Over the last three years, Duquesne students and employees donated more than 600,000 hours valued at nearly $12 million to area organizations and service projects.

Since 2006, our service-learning initiatives have placed more than 3,700 students with local agencies and organizations to address community-identified needs. The students provided over 43,000 hours of service, valued at more than $850,000.

The University allocated more than $850,000* of its permanent operating budget to fund the operations and staff for volunteerism, service-learning and outreach programs designed to meet community needs.

Last year alone, more than 8,000 students and University employees donated over 200,000 volunteer hours with an estimated value of more than $4 million.

In 2008, the University secured and deployed more than $11 million* of external funding to help support a variety of community engagement efforts, such as after-school tutoring, Internet training for the elderly and business development programs for entrepreneurs.

For the past three years, Duquesne has been nationally ranked on the prestigious President’s Higher Education Community Service Honor Roll as a civically engaged university that makes community service a campus priority.

The Carnegie Foundation selected Duquesne University in 2008 as one of 119 institutions nationwide to carry the elite Community Engagement Classification for curricular engagement and outreach and partnerships.

*Public Service figures from 2008 Integrated Postsecondary Education Data System
Delivering Duquesne's resources directly to our neighbors in need is a shared goal for many departments and individuals. Three University offices are charged with turning these ambitions into action. Spiritan Campus Ministry, Duquesne University Volunteers and the Office of Service-Learning mobilize Duquesne’s large network of volunteers and resources.

Spiritan Campus Ministry (SCM)

Much more than an organization, SCM provides students and employees of all faiths with programs, resources and opportunities to explore issues of justice, peace and integrity of creation through direct service. While cross-cultural mission trips are at the center of this vision, SCM volunteers provide assistance to individuals in Pittsburgh who need the most but often get the least. Ongoing programs include an outreach to provide food, toiletries and blankets to the homeless population in North Side and South Side neighborhoods; socializing with developmentally disabled residents at Emmaus House; and an intensive weekend immersion experience in inner city neighborhoods, serving individuals at food banks and homeless shelters.

DU Resources:
Linking Knowledge with Need

Duquesne regularly shares resources and expertise with the Pittsburgh community-at-large through the following University centers and clinics:

- Beard Center for Leadership in Ethics
- Center for Competitive Workforce Development
- Center for Advancing the Study of Teaching and Learning
- Center for Social and Public Policy
- Center for Health Care Diversity
- City Music Center
- Civil and Family Justice Law Clinics
- Criminal Advocacy Clinic
- Environmental Law Clinic
- Nurse-Managed Wellness Centers
- Pennsylvania Leadership Development Center
- Psychology Clinic
- Nonprofit Leadership Institute
- Reading Clinic
- Small Business Development Center
- Speech-Language-Hearing Clinic
Duquesne volunteers spend spring break rebuilding homes in New Orleans.

“The best way to find yourself is to lose yourself in the service of others.”
—Mohandas K. Gandhi
Duquesne University Volunteers (DUV)

The DUV office connects thousands of University individuals annually with volunteer opportunities in the Pittsburgh community as well as in locations across the country and around the world. DUV members spend countless hours offering much-needed manpower and services that express their personal talents, academic knowledge and empathy for others. Additionally, our volunteers demonstrate their commitment to the community through fundraising, philanthropy, ongoing service projects and in-kind donations ranging from baby supplies to prom dresses. Whether it is by serving meals, tutoring children, cleaning up communities, stocking food pantries or reaching out to the homeless, our volunteers live the mission of Duquesne.

### DU Volunteerism on the Rise

<table>
<thead>
<tr>
<th></th>
<th>2006-07</th>
<th>2007-08</th>
<th>2008-09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of volunteers</td>
<td>7,838</td>
<td>7,911</td>
<td>8,058*</td>
</tr>
<tr>
<td>Estimated hours of service</td>
<td>200,759</td>
<td>203,770</td>
<td>209,883*</td>
</tr>
<tr>
<td>Estimated dollar value of service hours</td>
<td>$3,768,246*</td>
<td>$3,975,553**</td>
<td>$4,250,131***</td>
</tr>
<tr>
<td>Community partnerships (community and university-affiliated groups)</td>
<td>1,019</td>
<td>1,153</td>
<td>1,153</td>
</tr>
<tr>
<td>Student philanthropy and fundraising</td>
<td>$72,312**</td>
<td>$91,675**</td>
<td>$138,000**</td>
</tr>
<tr>
<td>United Way contributions</td>
<td>$109,297*</td>
<td>$63,174</td>
<td>$71,306</td>
</tr>
</tbody>
</table>

* Value as of June 2009  ** Does not include United Way contributions

# 18-month cycle

+ Value based on the 2006 estimated dollar value of $18.77 per volunteer hour, established by INDEPENDENT SECTOR.
++ Value based on the 2007 estimated dollar value of $19.51 per volunteer hour, established by INDEPENDENT SECTOR.
+++ Value based on the 2008 estimated dollar value of $20.25 per volunteer hour, established by INDEPENDENT SECTOR.
At the Henry Kaufmann Center Food Pantry in Arlington, Duquesne students distribute groceries twice a week.

“We were born to unite with our fellow men, and to join in community with the human race.”

—Cicero
Psychology students collect oral histories from residents of Mt. Washington.
Office of Service-Learning (OSL)

Duquesne’s OSL leads the University’s curricular efforts that engage faculty and students with local agencies and organizations in collaborative projects providing mutual benefits. Service-learning is a teaching method in which students perform community service as part of their coursework and reflect on how it has helped them learn, be more socially responsible, and develop as professionals. The OSL ensures that all service-learning initiatives address community-identified needs and enhance community well-being, deepen students’ civic and academic learning and enrich the scholarship of the University. Examples of past service-learning projects include coordinating community forums around green space, building an online community asset map of the Hill District and collecting community stories for written and audio publication.

**DU Service-Learning Commitments Grow**

<table>
<thead>
<tr>
<th></th>
<th>2006-07</th>
<th>2007-08</th>
<th>2008-09</th>
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</thead>
<tbody>
<tr>
<td>Number of service-</td>
<td>29</td>
<td>34</td>
<td>39</td>
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<tr>
<td>learning projects</td>
<td>projects in 11 classes</td>
<td>projects in 41 classes</td>
<td>projects in 45 classes</td>
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<tr>
<td>Number of students</td>
<td>753</td>
<td>1,648</td>
<td>1,279</td>
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<tr>
<td>placed</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Estimated hours of</td>
<td>8,361</td>
<td>19,779</td>
<td>15,348</td>
</tr>
<tr>
<td>service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Estimated dollar</td>
<td>$156,936*</td>
<td>$385,888++</td>
<td>$310,797+++</td>
</tr>
<tr>
<td>value of service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>hours</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Value based on the 2006 estimated dollar value of $18.77 per volunteer hour, established by INDEPENDENT SECTOR.
** Value based on the 2007 estimated dollar value of $19.51 per volunteer hour, established by INDEPENDENT SECTOR.
*** Value based on the 2008 estimated dollar value of $20.25 per volunteer hour, established by INDEPENDENT SECTOR.
Purpose

While Duquesne’s community engagement efforts vary widely in whom we serve and what we do, a common theme emerges: responding to the needs of others, particularly the disadvantaged and underserved.

The many partnerships and projects described in these pages provide a sampling of the ways in which we help build a stronger community and enrich the lives of Pittsburghers. A more comprehensive list of the agencies we serve can be found at www.duq.edu/community.
Occupational therapy students provide support to participants at the Adult Day Health Center of LIFE Pittsburgh, North Side.
Enhancing Educational Opportunities

The mission of Duquesne University—to serve God by serving students—is carried beyond the campus and into the community through the numerous educational outreach services we provide. Our long-running Project for Academic Coaching through Tutoring links Duquesne students with elementary students from a dozen city schools for traditional after-school and Saturday morning academic tutoring. Students from our Business Ethics classes have worked with the Boys & Girls Club of Western Pennsylvania, supporting youth-run entrepreneurial ventures such as We Sell Now, an eBay operation, and the Outlet Connection, a Lawrenceville retail store. Through our Strong Women, Strong Girls program, a corps of Duquesne women serve as leadership mentors to at-risk girls in grades 3-5, helping them build positive self-esteem and skills for lifelong success.
Improving Health & Welfare

Duquesne promotes health and wellness among community residents in diverse ways. Our School of Nursing pairs students with agencies in the Hill District, Homewood, South Side, East Liberty and McKees Rocks to provide community-based care, from educational programs to hands-on care for the most vulnerable populations. Uninsured families throughout Pittsburgh who take multiple medications for chronic health problems can receive ongoing counseling and support from Duquesne’s pharmacist-directed wellness program, Duquesne Medication Therapy Management Services. Students in our music therapy outreach program help soothe the spirit with regular volunteer performances at community sites, including Magee-Womens Hospital of UPMC, Wesley Spectrum Services, Western Psychiatric Institute and Clinic, Villa St. Joseph, the St. Anthony School Program, St. Benedict the Moor School, the Neighborhood Academy and AseraCare Hospice.

Other service sites include:

Allegheny County Board of Health
Allegheny County Department of Human Services
Allegheny Youth Development
Allentown Senior Center
ALS Association of Pittsburgh
Beechview Meals on Wheels
Bridgeville Area Community Food Pantry
Catholic Charities Free Health Care Center
Central Blood Bank of Pittsburgh
Children’s Home of Pittsburgh and Lemieux Family Center
Gateway Rehabilitation Center
Genesis of Pittsburgh
Hillman Cancer Center
Hospice Care of Pittsburgh
John Heinz Family Center
Kane Regional Center
LIFE Pittsburgh
Muscular Dystrophy Association of Western Pennsylvania
National Kidney Foundation of Western Pennsylvania
Organ Donor Recipients of Pittsburgh
Parental Stress Center
Pittsburgh Action Against Rape (PAAR)
Pittsburgh AIDS Task Force
Pittsburgh Cancer Institute
Pittsburgh Vision Services
Red Cross Southwestern PA
Ronald McDonald House
Salvation Army
SIDS of Western Pennsylvania
Southwestern Veterans Center
Veterans Affairs Pittsburgh Healthcare System

Uninsured families throughout Pittsburgh who take multiple medications for chronic health problems can receive ongoing counseling and support from Duquesne’s pharmacist-directed wellness program, Duquesne Medication Therapy Management Services. Students in our music therapy outreach program help soothe the spirit with regular volunteer performances at community sites, including Magee-Womens Hospital of UPMC, Wesley Spectrum Services, Western Psychiatric Institute and Clinic, Villa St. Joseph, the St. Anthony School Program, St. Benedict the Moor School, the Neighborhood Academy and AseraCare Hospice.
Revitalizing Neighborhoods

Duquesne works to address the needs of residents and businesses throughout Pittsburgh, especially those in our own backyard. We provide volunteers and service programs that stock food pantries, keep urban spaces clean and green and train and support community leaders. Our DUV coalition has supported The Brashear Association, a community organization in Pittsburgh’s South Side, for more than a decade and has shared an AmeriCorps VISTA (Volunteer in Service to America) member from 2005-2008. Duquesne assisted the fledgling development group Uptown Partners in its efforts to attract businesses to the Uptown area, give citizens a voice with real estate developers and City Council, and promote safety and cleanliness within the neighborhood. And for the past two years, we have partnered with the Center of Life in Hazelwood, working with leaders of that community to give children and families more opportunities for education and access to services and advocacy.

Other service sites include:

- Adventist Community Services of Greater Pittsburgh
- Bloomfield Business Association
- Bloomfield-Garfield Corporation
- Carnegie Historical Society
- City of Pittsburgh
- Concerned Citizens of Beltzhoover
- Dormont Revitalization Committee
- Habitat for Humanity, Pittsburgh
- Hill District Fall Festival
- Hill House Community Collaborative
- Historical Society of Western Pennsylvania
- Lawrenceville Corporation
- Mt. Washington Community Development Corporation
- North Shore Community Alliance
- Oakland Planning and Development Corporation
- Peoples Oakland
- Pittsburgh Downtown Partnership
- Pittsburgh Historical Landmarks Foundation
- Pittsburgh Partnership for Neighborhood Development
- Pittsburgh Urban Magnet Project (PUMP)
- Schenley Heights Community Development Program
- South Side Local Development Corporation
- South Side Slopes Neighborhood Association
- South Side Chamber of Commerce
Protecting the Environment

At Duquesne, environmentalism is more than a social movement. It’s a core value instilled by our Spiritan founders that inspires us to preserve and protect the integrity of God’s creation. Since 2006, undergraduate science students and faculty have assisted the Pennsylvania Department of Environmental Protection with a habitat restoration project of Murphy’s Bottom, a 100-acre site in Armstrong County. The community service project includes developing plans for habitat creation and enhancement, long-term biological studies and educational activities to inform the public of progress being made. Dedicated Duquesne groups Evergreen and KICSS—Keep it Clean South Side—also meet monthly to collect trash and recyclables, remove graffiti, restore nature and river trails and rehab old buildings in city neighborhoods close to campus.

Other service sites include:

- Adopt-a-Highway, Pittsburgh Region
- Avonworth Community Park
- Baxter Parklet Cleanup, Homewood
- Boyce Park Nature Center
- Frick Park Environmental Center
- Friends of the Riverfront
- Homewood Area Redd Up Day
- North Park Naturalist Center
- Outdoor Odyssey
- Partners for Parks
- Pennsylvania Resources Council
- Phipps Conservatory and Botanical Gardens
- Pittsburgh Citiparks
- Redd Up Pittsburgh
- Schenley Gardens
- Student Conservation Association
- Tireless Project
“One generation plants the trees, another gets the shade.”
—Chinese Proverb
Supporting Social Justice

Student volunteers work locally—and globally—to improve housing conditions, eliminate hunger, fight oppression of the poor, promote fair trade and advocate for equality and justice for all people, especially the less fortunate. Law students participated in a yearlong Unemployment Compensation Clinic (UCC), working to stabilize families and individuals by providing assistance to clients who became unemployed through no fault of their own. The UCC also has a long-standing relationship with the Mon Valley Unemployment Committee and Neighborhood Legal Services Association and has developed new partnerships with the Urban League of Greater Pittsburgh, the Pittsburgh Branch of the NAACP and the YWCA of Pittsburgh.

Psychology majors partnered with Jewish Family and Children Services of Pittsburgh and the Greater Pittsburgh Literacy Council to help refugees from Burma, Nepal and Iraq living in Green Tree, Pa. The students provided English as a Second Language (ESL) tutoring, advocated for refugee rights, collected necessities such as winter clothes and toys and provided companionship for refugees.

“Act justly, love tenderly and walk humbly with your God.”

—Micah 6:8
Reaching Beyond Our Region

Our students’ commitment to helping others extends well beyond Pittsburgh, especially with philanthropic efforts to support and sustain not-for-profit organizations that have a regional as well as global impact. Student organizations such as Alpha Phi Delta fraternity and Gamma Sigma Sigma sorority hold annual fundraising events for causes that range from disease prevention to supporting orphans. For more than a decade, the Office of Residence Life has sponsored impoverished children in the United States and third-world countries through its support of Save the Children. In just the past two years, Duquesne has raised more than $63,000 with the Up ’til Dawn letter writing campaign that benefits St. Jude Children’s Research Hospital. In addition, our ongoing participation with the American Cancer Society through the Daffodil Days and Relay for Life events has raised substantial funding for cancer research.

Other service sites include:

A Branch to Stand On
American Diabetes Association
American Heart Association
American Music Therapy Association
American Red Cross
Amnesty International
Amyloidosis Foundation
Apraxia of Speech Foundation
Autism Speaks
Calcutta Orphanage, Calcutta
Camp Fire USA
Children’s Miracle Network
Cystic Fibrosis Foundation
Doctors without Borders
Friends of Danang
Global Connections
Just Harvest
Juvenile Diabetes Research Foundation
Leukemia & Lymphoma Society
Make-A-Wish Foundation
Spiritan Ethiopian Education Program
Susan G. Komen Race for the Cure
St. Jude Children’s Research Hospital
UNICEF
United Cerebral Palsy
United States Workplace Wellness Alliance
V Foundation for Cancer Research
Vietnam Children’s Fund
World Affairs Council of Pittsburgh
World Peace One
World Vision
Zonta International
“If your actions inspire others to dream more, learn more, do more and become more, you are a leader.”

—John Quincy Adams
Our students play pivotal roles in coordinating and advancing Duquesne’s public service efforts. For more than a decade, our Peace Corps Fellows Program has made outstanding contributions to communities in and around Pittsburgh. While studying in the Donahue Graduate School of Business, the Graduate Center for Social and Public Policy or in the Bayer School of Natural and Environmental Sciences, returning Peace Corps volunteers obtain part-time employment in a community or government organization whose work assists the underserved, such as the American Red Cross, Brother’s Brother Foundation, Catholic Relief Services and the Pittsburgh AIDS Task Force.

Undergraduate and graduate students also participate in Duquesne’s Community Engagement Scholars program. A student leadership program funded by AmeriCorps, this initiative was developed in 2007 to strengthen and deepen our community engagement efforts. Students work with departmental and community hosts to facilitate community-based activities for one academic year. In exchange, they receive training on a bi-weekly basis in the areas of engagement, leadership and project management as well as an educational award from AmeriCorps. The program has grown from four students in 2007 to 20 scholars for the 2009-10 academic year.

Duquesne’s Annual Celebration of Service recognizes individuals and student organizations that provide outstanding service to the community. In addition, the University presents three annual educational scholarships to students in appreciation for their commitment to service: The McCloskey Memorial Award, the Coalhouse Scholarship and the James V. Donatelli Endowed Scholarship.
“We value our Duquesne volunteers because they allow us to extend the reach of our services to serve more families in better ways. They work with our staff members to get the job done—**without them, we could not provide the programs and services that we do.**”

Christine Gaus, Director of Services
The Brashear Association

“Our experience with the leadership, faculty and the students of Duquesne University has been very positive! This partnership has been instrumental in helping Hazelwood develop a relevant strategic plan by working with us to conduct community surveys and think tanks. **We see this partnership as one that will go the distance.**”

Tim Smith, Executive Director
Center of Life
“Duquesne students are very professional. They are enthusiastic. They are well-spoken. They are a joy to work with.”

Christine Kemp, Director of Education
Junior Achievement of Western Pennsylvania

“It is not an exaggeration to credit Duquesne students with establishing the early footprint for collecting litter and connecting neighborhoods for what has become our city’s Redd Up initiative.”

Boris Weinstein, Chairman
Clean Pittsburgh Commission

“Duquesne students not only contribute high-quality volunteer work, but also bring much-needed additional capacity to the Uptown community. This enables the community to accomplish tasks faster, better and at a larger scale than it would otherwise.”

Keara Kelly, VISTA member, Uptown Partners of Pittsburgh
Duquesne serves God by serving students—through commitment to excellence in liberal and professional education, through profound concern for moral and spiritual values, through the maintenance of an ecumenical atmosphere open to diversity, and through service to the Church, the community, the nation and the world.