VIRTUAL BENEFITS FAIR
APRIL 21, 2021
IN THE
KNOW
BENEFITS OVERVIEW
July 1, 2021 – June 30, 2022
OPEN ENROLLMENT | Monday, April 19 – Friday, May 21, 2021
IN THE KNOW
VIRTUAL BENEFITS FAIR
APRIL 21, 2021
HOW TO ENROLL
Dear Colleagues,

At Duquesne University, we are committed to offering our employees a comprehensive and affordable medical benefits plan, despite rising health care costs. The University, with the guidance of a benefits consultant and the Compensation Committee comprised of faculty, administrative, staff and union representatives, has worked diligently to formulate a plan to help mitigate the effects of rising costs on the University’s self-funded health plans.

Follow these simple tips to get the most out of your benefit coverage and help save money on health care costs:

- Participate in the Wellness In Motion program
- In-network preventive care is 100% covered—review the medical plans’ preventive benefits schedule and receive immunizations and preventive services as outlined
- Use the providers’ online tools to learn more about estimating costs, health coaches, healthy activities and lifestyle management programs
- Choose generic drugs
- Take advantage of the lower priced Telemedicine eVisits/Virtual Care options
- Visit an urgent care facility instead of the emergency room if you are not experiencing a true medical emergency
- Download vendor apps to your smartphone for access to important plan information, participating providers and wellness information

This booklet provides an overview of all of your benefit options. Much more information, including links to insurance carriers, is available at duq.edu/benefits. You can also learn more at the Virtual Benefits Fair on Wednesday, April 21 at duq.edu/benefits. I encourage you to evaluate all the available options before choosing the plans that best meet the needs of you and your family.

Best Regards,

John G. Greeno, Esq.
Assistant Vice President and CHRO
Office of Human Resources
OPEN ENROLLMENT PROCEDURE

1. **EVALUATE** your choices. Review the Benefits Overview booklet and attend the Virtual Benefits Fair on Wednesday, April 21. Compare your benefit options from all available sources.

2. **VISIT** duq.edu/benefits and click the Log In or Enroll Now button.

3. **FOLLOW** instructions located below the Log In or Enroll Now button for access to your account.

4. **COMPLETE** selections between Monday, April 19 and Friday, May 21, 2021.

5. **REVIEW** your selections carefully. Be sure your selections are what you want.

6. **REMEMBER**, even if you decide to waive the University medical coverage, you must still complete the enrollment process to select your other benefits. Flexible Spending Accounts and Vacation Purchase (if eligible) elections DO NOT carry forward—you must indicate enrollment every year.

7. **NEW** benefit elections are effective July 1, 2021.

8. **DEDUCTIONS** for your new benefits will begin with the pay of Friday, July 2, 2021. Compare your paycheck of July 2 against your online enrollment to verify your selections are correct. *Federal guidelines only permit benefit changes for a qualified life event after the Open Enrollment period.*

9. **REMEMBER** to log into bswift anytime throughout the benefits plan year (July 1, 2021–June 30, 2022) to review coverage, update life insurance beneficiaries or to complete a qualified life event.
REMINDERS, even if you decide to waive the University medical coverage, you must still complete the enrollment process to select your other benefits:

- Dental Plan
- Vision Plan
- Flexible Spending Account
- Vacation Purchase if eligible
- Voluntary supplemental term life insurance, dependent life insurance, long-term disability

UPDATES AND NEW FEATURES

- **Medical and Prescription ID Cards.** Enrollment information is electronically sent to our providers after the Open Enrollment process is finalized. It usually takes 10 to 15 business days from the time each company receives the information to print and mail ID cards. You can also print temporary cards by creating your online profile via the providers' member websites.

- **Dental and Vision ID Cards.** Dental and vision providers do not print and mail ID cards. You can print a card by creating an online account via the providers’ member websites. Websites and customer service contact information are located on page 29.

- **Medical price tags for Cigna HDHP, UPMC HDHP, Cigna OAP and UPMC EPO plans** per charts on pages 4 to 9.

- **UPMC EPO medical plan** increase in deductible and out-of-pocket maximum—resulting in a decrease in premium.

- **Changes to the following copays: Cigna OAP and UPMC EPO**
  - Office Visit, Outpatient Behavioral Health Visits, from $20 to $25.
  - Specialist, Urgent Care, Chiropractic Services, from $40 to $45
  - Rehabilitation, Pulmonary, Cardiac, Speech Therapy, from $40 to $45
  - First Maternity Services Office Visit, from $40 to $25 (Cigna OAP) and from $20 to $25 (UPMC EPO)
  - Emergency Room Visit, from $125 to $150, (Copay waived if admitted)

- **Discovery Benefits**, our Flexible Spending and Health Savings Account administrator is now known as WEX.

- **Health Savings Account (HSA)** annual limits have been increased by the IRS from $3,550 for a single person to $3,600. The annual limit for families has been increased from $7,100 to $7,200. More information can be found on page 12 of this booklet.

- **Remember** flexible spending accounts (medical, limited and dependent care) and vacation purchase elections (if eligible) DO NOT carry forward, these items must be actively elected every year.

- **Employees will once again have the opportunity to participate in the Count Me In! faculty and staff campaign as outlined on page 22.**

- **The University will once again sponsor a $500 contribution to the Dependent Care Flexible Spending Account.**

WELLNESS IN MOTION

- **The University will once again sponsor the Wellness in Motion program from July 1, 2021 to June 30, 2022.**

- **Employees and their eligible spouses** will have the opportunity to complete an array of wellness activities and may earn Wellness in Motion dollars that can be used to offset their out-of-pocket medical costs, such as deductibles and coinsurance.

- **More information can be found on pages 14 to 15.**

MAKE THE MOST OF YOUR HEALTH DURING THIS PLAN YEAR!

- **Remember that our medical plans provide for preventive screenings recommended by the U.S. Preventive Services Task force—all at no cost to you. Preventive services, listed on your medical plan website, save you money and may help you avoid future medical issues.**

- **Select the correct facility for your medical care. Visit your medical plan website to take advantage of their medical cost estimator tools to ensure you are using the most cost effective point of service.**

- **Actively participate in the disease management and coaching programs offered through The Center for Pharmacy Care and the medical plans. Refer to page 11 for information regarding $0 cost if eligible for the Medication Therapy Management Program.**

- **Minimize your costs by using Telemedicine eVisits/Virtual Care and Medical Plan Health Information lines.**
IN THE KNOW

BENEFIT CHANGES OUTSIDE OF OPEN ENROLLMENT

When you enroll in health insurance, dental insurance, vision insurance, life insurance and/or the flexible spending accounts, your benefit elections remain in effect to the end of the plan year (June 30, 2022). You cannot make any changes until the next Open Enrollment unless you experience a qualified life event and the benefit change you request is consistent with the event. For example, a marriage is a family status change that would allow you to change from Employee health coverage to Employee Plus Spouse health coverage because acquiring a spouse is consistent with a gain in eligibility for health coverage. The following is a list of qualified life events defined by Section 125 of the Internal Revenue Code that will allow you to make a change to your elections:

- **Legal marital status.** Any event that changes your legal marital status, including marriage, divorce, death of a spouse or annulment.

- **Number of dependents.** Any event that changes your number of tax dependents, including birth, legal guardianship, death, adoption and placement for adoption.

- **Employment status.** Any event that changes your, your spouse’s or your other dependent’s employment status and results in gaining or losing eligibility for coverage. Examples include:
  - Beginning or terminating employment;
  - Starting or returning from an unpaid leave of absence;
  - Changing from part-time to full-time employment or vice versa; and
  - A change in work location.

- **Dependent status.** Any event that causes your tax dependent to become eligible or ineligible for coverage because of age, student status, tax dependent status or similar circumstances.

- **Residence.** A change in residence that causes an employee, spouse or dependent to gain or lose eligibility for a plan or a different benefit option available under the plan (e.g., moving outside your medical or dental program’s network service area).

- **COBRA.** Eligibility of an employee, spouse or dependent for COBRA.

- **HIPAA Special Enrollment Events.** Events such as the loss of other coverage that qualify as special enrollment events under the Health Insurance Portability and Accountability Act (HIPAA) or an event that involves loss of Medicaid or State Child Health Insurance Program (CHIP) coverage or eligibility for state premium assistance.

- **Your spouse’s Open Enrollment.**

Qualified life events must be reported on bswift within 30 days of the event.

See page 28 for bswift Self Service instructions.

All changes require proper documentation and must be consistent with a qualified life event. Do not wait for documentation to begin this process.

In order to comply with federal health care reform reporting, Duquesne University is required to gather Social Security Numbers for all covered spouses and children. Please remember to enter this information if it is missing on your dependent records. The government will use the information collected to assist in identifying those individuals who have health coverage or who should be purchasing health coverage through the Health Insurance Marketplace.
Remember to review your paycheck to ensure the proper premiums are being deducted for your enrollment elections.

<table>
<thead>
<tr>
<th>EMPLOYEE STATUS</th>
<th>Cigna High Deductible</th>
<th>University Contribution to Health Savings Account</th>
<th>UPMC High Deductible</th>
<th>University Contribution to Health Savings Account</th>
<th>Cigna OAP</th>
<th>UPMC EPO</th>
<th>Working Spouse Contribution</th>
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<tr>
<td>EMPLOYEE</td>
<td></td>
<td>High Deductible Health Plans present medical card for prescription coverage as they are subject to deductible.</td>
<td>Cigna OAP and UPMC EPO present CVS Caremark card for prescription coverage.</td>
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<td>$189.94</td>
<td>$107.69</td>
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</table>

**WORKING SPOUSE CONTRIBUTION**

Duquesne University will continue to offer medical coverage to legal spouses of eligible employees. However, if your spouse is eligible for his/her own employer-sponsored medical plan but chooses to enroll in the University’s medical plans, including the High Deductible Health Plans, an additional pre-tax contribution of $107.69 per pay will be required. You will be asked to certify your spouse’s eligibility during enrollment.

If your spouse loses or obtains medical coverage after enrollment, you must notify the Benefits Office within 30 days. Refer to bswift Self Service page 28 for additional information.

The Working Spouse Contribution **DOES NOT APPLY** in the following situations:

- You do not have a spouse
- You have elected to waive University medical coverage
- Your spouse is also a Duquesne University employee
- You have elected not to enroll your spouse in a University medical plan
- You have elected to enroll your spouse in a University medical plan and your spouse:
  - Is not employed;
  - Works for an entity that does not offer employer-sponsored medical insurance;
  - Is not eligible for their employer-sponsored medical insurance; or
  - Has medical coverage through Medicare or Medicaid.

When both spouses work at Duquesne University, the working spouse contribution will not be passed on.
# How the Medical Plans Compare

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>Cigna and UPMC High Deductible Health Plans (HDHP)</th>
<th>Cigna Open Access Plus (OAP)</th>
<th>UPMC Health Plan Exclusive Provider Organization (EPO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Plan</td>
<td>With a High Deductible Health Plan/Health Savings Account (HDHP/HSA) your coverage consists of two components—a traditional health plan to protect you against health care expenses (HDHP) and a tax-advantaged savings vehicle (HSA). Contributions to the HSA help you build savings for current and future medical expenses.</td>
<td>This Open Access Plus (OAP) plan includes prescription drug coverage provided by CVS Caremark. Cigna OAP gives you the flexibility to use in- or out-of-network providers and specialists without referrals. A higher level of benefits is provided when in-network providers are used, resulting in lower out-of-pocket costs for you.</td>
<td>When you select an Exclusive Provider Organization (EPO), you agree to use ONLY the plan’s network of professionals and facilities. An EPO DOES NOT cover the cost of services received from non-participating providers, except in emergency situations. You are not required to select a Primary Care Physician.</td>
</tr>
<tr>
<td>Covered Services</td>
<td>All plans cover the same services; however, how much you pay for services is different in each plan.</td>
<td></td>
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</tr>
<tr>
<td>How do I know what my deductible will be?</td>
<td>The amount of the deductible is listed at the top of the plan design grid. Families and the Employee Plus Spouse or Child(ren) are responsible for meeting the full-family deductible. For High Deductible Health Plans, the entire amount of the family deductible must be met by one family member or by a combination of family members. This is a requirement of the IRS to ensure the plan meets the definition of a high deductible plan. This is different from the deductibles for Cigna OAP and UPMC EPO plans.</td>
<td>The amount of the deductible is listed at the top of the plan design grid. Families and the Employee Plus Spouse or Child(ren) are responsible for two individual deductibles. If there are four people in your family, once two people in the family or a combination of everyone in the family meets the deductible, then the entire family is covered. This is different from the HDHP deductible.</td>
<td></td>
</tr>
<tr>
<td>How much do I pay for a physician visit that is not preventive care?</td>
<td>This plan does not offer office visit copays. You pay 100% of the cost until you meet your in-network deductible. Once you’ve met the in-network deductible, you pay 15% of the office visit costs until you reach the out-of-pocket maximum. Once you have reached the in-network out-of-pocket maximum, the plan pays 100% of the in-network covered services.</td>
<td>You pay a $25 copay for primary care and $45 copay for a specialist doctor’s office visit. Laboratory or imaging fees are subject to the deductible and coinsurance.</td>
<td></td>
</tr>
<tr>
<td>How do I pay for prescription drugs?</td>
<td>Present your medical card when obtaining your prescription drugs. You pay 100% of the cost until you meet your in-network deductible. Once you’ve met the deductible, you pay 15% of the costs until you reach the in-network out-of-pocket maximum. Once you have reached the in-network out-of-pocket maximum, the plan pays 100% of the covered services. Your eligible prescriptions also go toward your deductible.</td>
<td>Present your CVS Caremark card when obtaining your prescription drugs. Many prescriptions follow step therapy guidelines. Maintenance prescriptions (those used for chronic, long-term management) must be filled via CVS Caremark mail order or CVS retail stores. Copays are based upon the chart located on page 10. Once you meet your prescription out-of-pocket maximum as listed on page 10, the plan pays 100% of the covered prescription services.</td>
<td></td>
</tr>
<tr>
<td>Can I open a Health Savings Account?</td>
<td>Yes, a Health Savings Account is available. If selected, the University will deposit: $400 Employee, $600 Employee Plus Child(ren), $600 Employee Plus Spouse, $600 Family. Limit = $3,600 for Employee and $7,200 for all other tiers. Once funds reach $1,000, they can be invested in mutual funds. Contributions are pre-tax; earnings accumulate tax-free. Withdrawals for eligible expenses are not subject to federal income tax. Monies roll over from year to year. Funds used for non-qualified medical expenses are subject to taxes and penalties.</td>
<td>No, a Health Savings Account is not available. Per IRS regulations, you must be enrolled in a High Deductible Health Plan to be eligible for a Health Savings Account.</td>
<td></td>
</tr>
<tr>
<td>Can I open a Flexible Spending Account for health care expenses?</td>
<td>Yes, a Limited Flexible Spending Account is available for dental and vision care expenses only. Contribution limit is $2,750 per year. Unused balances will be forfeited.</td>
<td>Yes, a Health Care Flexible Spending Account is available for qualified medical, dental and vision expenses. Contribution limit is $2,750 per year. Unused balances will be forfeited. Expenses must be incurred by September 15 (14 1/2 months) and claim forms/receipts postmarked by December 31 (18 months), or you will forfeit the monies in the account.</td>
<td></td>
</tr>
<tr>
<td>How much should I contribute to a Health Savings or Spending Account?</td>
<td>This is a bank account opened to save money on a tax-favored basis to pay your share of qualified medical expenses. You can stop, increase or decrease your HSA contribution at any time during the year. The claims processing effective date is the day you open your HSA bank account. Your available amount is based on your biweekly contributions. Even though you may not have eligible expenses during the year, you can still set aside monies to build for the future. You own the account, even if you change health plans or leave the University.</td>
<td>Estimate your medical expenses for the coming plan year for office visits, deductibles, prescription copays, along with qualified dental and vision expenses. If you seldom use the doctor or do not have recurring medical expenses, this account may not be for you. The amount of money you “pledge” for the year is available for use effective July 1. Expenses must be incurred by September 15 (14 1/2 months) and claim forms/receipts postmarked by December 31 (18 months), or you will forfeit the monies in the account.</td>
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</tbody>
</table>
### Medical Coverage Comparison

<table>
<thead>
<tr>
<th>SERVICES</th>
<th>Cigna High Deductible Health Plan</th>
<th>UPMC High Deductible Health Plan</th>
<th>Cigna Open Access Plus Plan</th>
<th>UPMC Exclusive Provider Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescription Drug Coverage</td>
<td>Present medical card to obtain prescriptions as they are subject to deductible.</td>
<td>Present CVS Caremark card to obtain prescriptions.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deductible Per Plan Year</td>
<td>A deductible is the flat dollar amount you must pay each plan year for certain services before the plan begins to pay for covered services. The amount you pay for out-of-network services counts toward both your in-network and out-of-network plan deductibles.</td>
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<td></td>
<td></td>
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<tr>
<td>Employee Deductible</td>
<td>$1,600</td>
<td>$1,600</td>
<td>$400</td>
<td>$400</td>
</tr>
<tr>
<td>Maximum Deductible All tiers other than Employee</td>
<td>$3,200 Family</td>
<td>$6,400 Family</td>
<td>$800</td>
<td>$800</td>
</tr>
<tr>
<td>How do I know what my deductible will be?</td>
<td>All tiers other than Employee only are responsible for meeting the full-family deductible. For this High Deductible Health Plan, the entire amount of the family deductible must be met by one family member or by a combination of family members. This is a requirement of the IRS to ensure the plan meets the definition of a high deductible plan. This is different from the deductibles for Cigna OAP and UPMC EPO plans.</td>
<td>All tiers other than Employee only are responsible for two individual deductibles. If there are four people in your family, once two people in the family or a combination of everyone in the family meets the deductible, then the entire family is covered.</td>
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<tr>
<td>Plan Coinsurance</td>
<td>Coinsurance is a cost sharing arrangement in which you and the plan each pay a percentage of the covered expenses after the deductible is met. The amount you pay for out-of-network coinsurance counts toward both your in-network and out-of-network coinsurance. The out-of-pocket maximum limits how much you pay for your share.</td>
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<tr>
<td>Employer-Paid Plan Coinsurance</td>
<td>85% after deductible until out-of-pocket limit is met, then 100%</td>
<td>65% after deductible until out-of-pocket limit is met, then 100%</td>
<td>85% after deductible until out-of-pocket limit is met, then 100%</td>
<td>65% after deductible until out-of-pocket limit is met, then 100%</td>
</tr>
<tr>
<td>Employee-Paid Coinsurance</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Employee Out-of-Pocket Maximum Per Plan Year</td>
<td>All deductibles, copays and coinsurance expenses contribute to the out-of-pocket maximum. Note that no individual within a family will incur an in-network out-of-pocket maximum in excess of $8,750.</td>
<td>All medical deductibles, copays, and medical coinsurance expenses contribute to this medical out-of-pocket maximum. A separate out-of-pocket maximum applies to prescriptions.</td>
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<tr>
<td>Employee</td>
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<td>All Other Tiers</td>
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<td>Primary Care Physician</td>
<td>No Primary Care Physician is Required</td>
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<td>Physician Office Visit</td>
<td>You pay 15% after deductible</td>
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<td>You pay 15% after deductible</td>
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<td>Specialist Office Visit</td>
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<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
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<td>Telemedicine eVisits and Virtual Care</td>
<td>You pay 15% after deductible. Call MDLive at 1.888.726.3171 mycigna.com</td>
<td>You pay 15% after deductible. upmc.com/anywherecare</td>
<td>$5 Call MDLive at 1.888.726.3171 mycigna.com</td>
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<tr>
<td>Pre-Existing Conditions Limitations</td>
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</table>

This guide is an overview of services, refer to the Summary of Benefits and Coverage (SBC) as you are completing your online enrollment. Copies are also available at duq.edu/benefits.
<table>
<thead>
<tr>
<th>SERVICES</th>
<th>Cigna High Deductible Health Plan</th>
<th>UPMC High Deductible Health Plan</th>
<th>Cigna Open Access Plus Plan</th>
<th>UPMC Exclusive Provider Organization</th>
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<td>immediately if needed.</td>
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<td>Provides in-network coverage to employees changing</td>
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<td>plans at Open Enrollment when the employee's</td>
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<td>Lifetime Benefit Limit</td>
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<td>Preventive Care</td>
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<td>100% per established</td>
<td>Not Covered</td>
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<td>Pediatric Immunizations</td>
<td></td>
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<tr>
<td>Routine Adult Physical Exams</td>
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<tr>
<td>Adult Immunizations</td>
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<tr>
<td>Routine GYN Exam</td>
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<td>Routine PAP</td>
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<tr>
<td>Annual Routine Mammmogram</td>
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<tr>
<td>Health Savings OR Flexible Spending Account</td>
<td>Health Savings Account</td>
<td>Health Savings Account</td>
<td>Flexible Spending Account</td>
<td>Flexible Spending Account</td>
</tr>
<tr>
<td>Emergency Room Services</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>$150 per visit (payment waived if admitted)</td>
<td>$150 per visit (payment waived if admitted)</td>
</tr>
<tr>
<td>Urgent Care Facility</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>$45</td>
<td>$45</td>
</tr>
<tr>
<td>Hospital Services - Inpatient/Outpatient</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
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<tr>
<td>Maternity Services</td>
<td></td>
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<tr>
<td>First Office Visit</td>
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<tr>
<td>Subsequent Pre-Natal Visits</td>
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<tr>
<td>Hospital Delivery Services</td>
<td></td>
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<tr>
<td>Infertility Counseling Testing</td>
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<tr>
<td>Assisted Fertilization Procedures</td>
<td></td>
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<tr>
<td>Medical/Surgical Services (except office visits)</td>
<td></td>
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<tr>
<td>Chiropractic Services</td>
<td></td>
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<tr>
<td>Limit per benefit period</td>
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</tbody>
</table>

ALL PREVENTIVE CARE IS COVERED AT 100% PLAN PAYMENT PER ESTABLISHED GUIDELINES.

Preventive Services will be covered in compliance with the requirements under the Affordable Care Act (ACA). Please refer to medical plan website for Preventive Services Reference Guide for additional details. Be sure to take advantage of the plan provisions for routine exams, routine OB/GYN checkups, mammograms, PAP smears and immunizations.
<table>
<thead>
<tr>
<th>SERVICES</th>
<th>Cigna High Deductible Health Plan</th>
<th>UPMC High Deductible Health Plan</th>
<th>Cigna Open Access Plus Plan</th>
<th>UPMC Exclusive Provider Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-Network</td>
<td>Out-of-Network</td>
<td>In-Network</td>
<td></td>
</tr>
<tr>
<td></td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<td></td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Advanced Imaging (MRI, CAT Scan, PET Scan, etc.)</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<td></td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
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<tr>
<td>Basic Diagnostic (standard imaging, diagnostic medical, lab/pathology, allergy testing)</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 35% after deductible</td>
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<tr>
<td>Rehabilitation Therapy</td>
<td></td>
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<tr>
<td>Physical and Occupational Therapy</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td></td>
<td>30 visits combined with Pulmonary Rehabilitation</td>
<td>Covered up to 30 visits for combined therapies</td>
<td>$45</td>
<td>$45</td>
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<tr>
<td></td>
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<tr>
<td>Pulmonary Rehabilitation</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td></td>
<td>30 visits combined with Physical and Occupational Therapy</td>
<td>Covered up to 24 visits per benefit period</td>
<td>$45</td>
<td>$45</td>
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<tr>
<td></td>
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<tr>
<td>Speech Therapy</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
</tr>
<tr>
<td></td>
<td>Covered up to 30 visits per benefit period</td>
<td>Covered up to 30 visits per benefit period</td>
<td>$45</td>
<td>$45</td>
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<td></td>
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<tr>
<td>Durable Medical Equipment and Prosthetics</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Skilled Nursing Facility Care</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Home Health Care</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Private Duty Nursing</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Allergy Serums, Treatments and Injections</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Emergency Transportation</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Dental Services Related to Accidental Injury</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Diabetes Treatment</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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<tr>
<td>Home Infusion Therapy</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 15% after deductible</td>
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</table>

REQUIRES PRIOR AUTHORIZATION

MUST HAVE AN APPROVED TREATMENT PLAN

Covered up to 30 visits for combined therapies

Covered up to 30 visits per benefit period

Covered up to 30 visits per benefit period

Covered up to 30 visits per benefit period

Based on Medical Necessity Provisions

Based on Medical Necessity Provisions

You pay 15% after deductible. Non-emergency (transportation from hospital back to home) is generally not covered.
<table>
<thead>
<tr>
<th>SERVICES</th>
<th>Cigna High Deductible Health Plan</th>
<th>UPMC High Deductible Health Plan</th>
<th>Cigna Open Access Plus Plan</th>
<th>UPMC Exclusive Provider Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Therapy Services (Chemotherapy, Radiation Therapy and Dialysis)</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Cardiac Rehabilitation</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Limit per benefit period</td>
<td>36 days</td>
<td>12 weeks</td>
<td>36 days</td>
<td>12 weeks</td>
</tr>
<tr>
<td>Hospice Care</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Transplant Services</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>TMJ, Surgical and Non-surgical</td>
<td>Not Covered</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vision Care</td>
<td>Not Covered</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Behavioral Health</td>
<td></td>
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<tr>
<td>Inpatient</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Outpatient</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Substance Abuse Services</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Inpatient Detoxification</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Inpatient Rehabilitation</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Outpatient Rehabilitation</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
</tr>
<tr>
<td>Nationwide Out-of-Area Care</td>
<td>You pay 15% after deductible</td>
<td>You pay 35% after deductible</td>
<td>You pay 15% after deductible for emergency/urgent care while traveling. Contact UPMC Health Plan or Assist America to find a provider.</td>
<td>You pay 15% after deductible</td>
</tr>
<tr>
<td></td>
<td>You will need to pay upfront for care received from non-participating providers. Maintain copies of itemized receipts and submit via Cigna. Axa Assistance coverage is available for domestic and international travel.</td>
<td>Emergency/Urgent Services. Maintain copies of itemized receipts and submit via UPMC. Assist America coverage for domestic and international travel.</td>
<td>You will need to pay upfront for care received from non-participating providers. Maintain copies of itemized receipts and submit via Cigna. Axa Assistance coverage is available for domestic and international travel.</td>
<td>You will need to pay upfront for care received from non-participating providers. Maintain copies of itemized receipts and submit via Cigna. Axa Assistance coverage is available for domestic and international travel.</td>
</tr>
</tbody>
</table>
The prescription drug plan you receive is based upon your medical plan selection.

<table>
<thead>
<tr>
<th>IF YOU CHOOSE</th>
<th>THEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Deductible Health Plan</td>
<td>Coverage, subject to deductibles listed on page 6, is provided using your Cigna HDHP or UPMC HDHP medical plan card. Refer to your medical plan customer service number for additional information.</td>
</tr>
<tr>
<td>Cigna OAP or UPMC EPO</td>
<td>Coverage is provided using the CVS Caremark prescription drug card based upon the copayments outlined below. If you meet the separate prescription drug out-of-pocket maximums for these plans, then the plan will begin to pay at 100%.</td>
</tr>
</tbody>
</table>

| Prescription Drug Card | CVS Caremark will mail a separate card for participants. Visit the prescription plan online to compare pricing, track mail orders and review accounts. The prescription drug plan participates in the RightRx program. This voluntary program reviews prescriptions and recommends a lower cost therapeutic equivalent to the prescribing doctors. |
| Prescribed Drug Card | Provided for Cigna OAP and UPMC EPO plans only. The high deductible health plans use the medical card to obtain prescriptions since they are subject to deductible. |

### Prescription Out-of-Pocket Maximum

<table>
<thead>
<tr>
<th>Tier</th>
<th>Prescription Out-of-Pocket Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee</td>
<td>$5,150</td>
</tr>
<tr>
<td>All Other Tiers</td>
<td>$10,300</td>
</tr>
</tbody>
</table>

**Retail - One Month Supply - Prescriptions written for non-chronic, short-term conditions**

<table>
<thead>
<tr>
<th>Generic</th>
<th>Preferred Brand</th>
<th>Non-Preferred Brand</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10 maximum</td>
<td>30% employee copayment with a $20 minimum and $55 maximum</td>
<td>50% employee copayment with a $40 minimum and $110 maximum</td>
</tr>
</tbody>
</table>

**Generic Step Therapy**

The prescription drug plan requires you to try a lower-cost generic medicine first to treat your condition.

<table>
<thead>
<tr>
<th>Specialty</th>
<th>Specialty drugs may be eligible for the Specialty Drug Copay Savings Program. Communications regarding this program will be mailed to participant if eligible.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specialty</td>
<td>20% employee copayment with a $50 minimum and $100 maximum</td>
</tr>
<tr>
<td>Specialty</td>
<td>Specialty drugs are prescription medications that require special handling, administration or monitoring. Specialty drugs are to be dispensed through CVS Caremark Specialty Drug Management Program at 1.800.237.2767.</td>
</tr>
</tbody>
</table>

**Maintenance Choice**

Maintenance prescriptions (long-term medications that your doctor prescribes for chronic conditions that you take on an ongoing basis) will need to be filled by using the CVS Caremark mail order services or a CVS retail store.

<table>
<thead>
<tr>
<th>Generic</th>
<th>Preferred Brand</th>
<th>Non-Preferred Brand</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20 maximum</td>
<td>20% employee copayment with a $40 minimum and $85 maximum</td>
<td>30% employee copayment with a $70 minimum and $210 maximum</td>
</tr>
</tbody>
</table>

EACH PRESCRIPTION DRUG PLAN has their own drug formulary. Prescriptions on one plan’s formulary may not be on another. Contact CVS Caremark or the medical plans, review website information and discuss your specific prescription drug requirements with your doctor to ensure you understand the various medications available on each formulary.
MEDICATION THERAPY MANAGEMENT PROGRAM (MTM)

The Center for Pharmacy Care also offers a Medication Therapy Management (MTM) program. The MTM offers free prescriptions for eligible employees and spouses for the following conditions upon completion of a comprehensive health assessment and educational training:

- Cholesterol
- Chronic Pain Management
- Depression
- Diabetes
- Hypertension (High Blood Pressure)
- Asthma*

* Eligible children enrolled in the University CVS Caremark prescription plan will receive a $10 copayment for their covered asthma prescriptions.

Participants receive:

- An initial health assessment; you will be responsible for making any follow-up appointments
- Comprehensive review of all your medications
- A personalized medication treatment plan
- Education and training to enhance your understanding of medication use
- Coordination of the medication therapy management services with your other health care providers to ensure your best outcomes
- No copay for prescriptions as listed above
- Wellness in Motion dollars upon enrollment, completion and follow-up with the MTM program

HOW TO SAVE ON PRESCRIPTION DRUGS

- Request a comparable generic version of your prescription.
- Enroll in the Medication Therapy Management program if eligible. See details above.
- Set up a health care flexible spending account to use pre-tax dollars to pay for your prescriptions. Remember that you can list your WEX/Discovery Benefits debit card as your payment method on your mail order profile.

MAINTENANCE MEDICATION PROGRAM

If you take a maintenance prescription drug to treat an ongoing medical condition, you must ask your doctor to write a prescription for a 90-day supply and have it filled in one of the following ways:

- CVS Caremark mail order services, 1.877.347.7444
- CVS retail store

When you are newly diagnosed with a chronic condition and prescribed a maintenance medication, you will be permitted to obtain the initial fill and one subsequent refill to ensure your medications are managing your condition before you will be required to use the maintenance medication program.

TO SCHEDULE AN INITIAL CONFIDENTIAL, FREE MEDICATION ASSESSMENT, contact The Center for Pharmacy Care at 412.396.2155 or cpc@duq.edu.

Medication Therapy Management program offers:

- FREE confidential education
- FREE confidential counseling
- FREE prescriptions—no copay for eligible prescriptions—Duquesne University pays the full cost

Who is eligible for the MTM program:

- Employees and spouses with Cigna OAP or UPMC EPO plans
- Due to Affordable Care Act regulations, employees with a High Deductible Health Plan are not eligible for the zero copay, however they are still eligible for education and counseling

MANAGE YOUR MEDICATIONS ONLINE

Register with a CVS Caremark online account so you can manage your prescriptions and benefits online. After registering, you will be able to obtain faster refills, view prescription history, receive email alerts and check order status. The website also contains FAQs, medication information and drug cost. Access the online site at caremark.com and register today!
HEALTH SAVINGS ACCOUNTS (HSAs) are available to High Deductible Health Plan members only. Employees enrolled in Medicare Part B or listed as a dependent on another person’s tax return are not eligible for Health Savings Accounts. HSAs resemble individual retirement accounts, except the money is earmarked for healthcare expenses.

The features include:

- Your deposits are tax free and your money grows, year after year, tax free.
- You own the account and decide how to invest and grow your money—even when you leave or retire.
- You can use funds anytime to pay for eligible medical expenses including deductibles, coinsurance, prescriptions, vision and dental care.
- At age 65 or after, you can withdraw funds without penalty and use them for whatever you want.
- Funds withdrawn before age 65 for non-medical expenses are subject to taxes and penalties.
- You receive triple tax advantages: contributions are deposited tax free, earnings accumulate tax-deferred and withdrawals for eligible expenses are not subject to federal income tax.
- Unused funds remain in the account and roll over from year to year.

The maximum contributions for this plan year are:
  - $3,600 for Employee;
  - $7,200 for Employee plus Child(ren);
  - $7,200 for Employee plus Spouse;
  - $7,200 for Family; and
  - Any participant who turns 55 or older during the plan year may also contribute an additional $1,000.

- You may also open a Limited Flexible Spending Account for dental and vision expenses only.
- You are permitted to select, change or stop health savings account contributions during the plan year.
- Employees enrolled in either the Cigna High Deductible Health plan or UPMC High Deductible Health plan will use Healthcare Bank with WEX/Discovery Benefits for the Health Savings Account deposits.
- Duquesne University pays the monthly administrative fee for the Health Savings Account at Healthcare Bank with WEX/Discovery Benefits.

Employees MUST SELECT the Health Savings Account option in order to receive a University contribution of:
- $400 per year for Employee subscribers
- $600 per year for all other subscribers

Use the medical plan websites to locate information regarding the cost and quality of treatment options, doctors and hospitals to help lower your medical costs.

Review the Wellness in Motion activities list for opportunities to earn additional contributions to your Health Savings Account.
FLEXIBLE SPENDING ACCOUNTS

Do you have predictable health care or daycare expenses? If so, a Flexible Spending Account (FSA) can save you money. An FSA allows you to set aside pre-tax dollars to reimburse yourself for eligible out-of-pocket expenses. WEX/Discovery Benefits administers this plan for the University. Use the calculators, list of eligible expenses and planning tools available on the WEX/Discovery Benefits website at wexinc.com to learn more about these accounts. Money set aside are deducted each pay period on a pre-tax basis. Expenses may be paid with your WEX/Discovery Benefits debit card or via electronic claim submission.

- The plan year to incur expenses is extended through September 15, 2022.
- Deadline to submit eligible claims for reimbursement is December 31, 2022.

HEALTH CARE FLEXIBLE SPENDING ACCOUNT

- You may contribute from $130 to $2,750 per year.
- Selections do not carry forward. You must indicate enrollment during every Open Enrollment period.
- Receive immediate access to the total amount you contribute.

Be conservative. If you don’t use the money in your account within the plan year, you lose it.

SUBSTANTIATION

- The IRS requires dates of service, description of service or item purchased, dollar amount incurred, provider name and in some cases a Medical Necessity Form or physician letter.
- Debit card purchases still require substantiation.
- If debit card is used to pay for ineligible expenses or expenses without required documentation, you will be required to pay back the improper payment amounts to WEX/Discovery Benefits.

SAVE MONEY with flexible spending accounts.

ELECTIONS do not carry forward—you must indicate enrollment every year.

FLEXIBLE SPENDING ACCOUNTS follow a “use it or lose it” rule.

SAVE YOUR RECEIPTS! While the FSA debit card is a great way to pay for many eligible expenses, use of the debit card does not take away the IRS requirement of submitting documentation. WEX/Discovery Benefits will contact you when manual claims substantiation is required. Failure to submit documentation within the deadline will result in the cancellation of the debit card.

Visit wexinc.com for specific details on flexible spending accounts, including a complete list of eligible expenses.

DEPENDENT CARE FLEXIBLE SPENDING ACCOUNT

- If Dependent Care FSA is selected during Open Enrollment, Duquesne University will deposit $500 as a lump sum in your account on July 2, 2021.
- Contributions may range from $130 to $5,000 per year and are dependent on marital and tax filing statuses. Duquesne University’s $500 contribution will count toward the maximum limit you can contribute.
- Reimbursements are only up to the amount available in your account.
- In order to participate, parent(s) must be employed or enrolled in school. Additionally, you may use the account if your spouse is disabled or a full-time student for at least five months during the year.
- Plan year to incur expenses is extended through September 15, 2022.
- Deadline to submit eligible claims for reimbursement is December 31, 2022.

ELIGIBLE EXPENSES

Care of a qualified dependent is only eligible if the care enables you (or you and your spouse) to work, look for work or go to school full time. If your spouse is a stay-at-home mom or dad, you cannot participate in Dependent Care FSAs.

THE UNIVERSITY will contribute a $500 lump sum amount if you elect a Dependent Care Flexible Spending Account.
Wellness in Motion
program
July 1, 2021 to June 30, 2022

Employees may earn up to $300 in Wellness in Motion dollars
Eligible Spouses may earn up to $300 in Wellness in Motion dollars

Review Wellness in Motion information, including list of activities at duq.edu/wellness.

Wellness in Motion Overview

What is the Wellness in Motion program?
While the University offers one “Wellness in Motion” program, both medical plans offer customized wellness programs and provide their own online wellness platforms: Cigna’s MotivateMe platform and UPMC Health Plan’s HealthyU platform.

Each healthy activity, such as biometric screenings, online health assessment, and participation in various online coaching programs, has a corresponding Wellness in Motion dollar value.

Am I eligible?
To be eligible to participate in the Wellness in Motion program, you and your eligible spouse must be active members of the University medical plan.

What are the rewards?
- Employees may earn up to $300 in Wellness in Motion dollars
- Eligible spouses may earn up to $300 in Wellness in Motion dollars

How Do I Get Started?

Create an online profile with medical vendor
If you have not already done so, create an online profile with your medical vendor (Cigna or UPMC Health Plan). Instructions available at duq.edu/benefits.

Schedule your screening
Set up an appointment with your PCP to obtain a biometric screening.
-OR-
Contact The Center for Pharmacy Care at 412.396.2155 or cpc@duq.edu to schedule a free on-campus screening in Room 215D of the Union.

Complete an online Health Assessment with medical vendor
Login to your online profile with your medical vendor (Cigna or UPMC Health Plan) to complete your confidential online Health Assessment. Eligible spouses must also login or create an online profile with your medical vendor.

Complete additional Wellness in Motion activities, listed on the employee’s online profile. They include, but are not limited to:
- Health Coaching
- Condition Management
- Immunizations
- Events sponsored by the Benefits Office
- Maternity
- Cancer Screenings
HOW DO I RECEIVE WELLNESS IN MOTION DOLLARS?

Wellness in Motion dollars are earned as each activity is completed. Review information to the right to determine how your Wellness in Motion dollars will be received.

Cigna OAP and UPMC EPO members can review their Explanation of Benefits (EOB) to confirm the use of their Wellness in Motion dollars as eligible medical claims are processed.

Note that it may take three to four weeks from the completion of activities for processing of Wellness in Motion dollars. Wellness in Motion dollars cannot be processed after an employee’s last day worked.

WHAT HAPPENS IF I DO NOT USE ALL OF MY WELLNESS IN MOTION DOLLARS?

Cigna OAP and UPMC EPO members will have their unused Wellness in Motion dollars automatically rollover to the next plan year. There is a maximum rollover of two times the annual plan deductible.

This question does not apply to High Deductible Health Plan members as they automatically own their Health Savings Account and maintain access to these funds when they change medical plans, change jobs or retire.

WE HAVE PARTNERED WITH CIGNA, UPMC HEALTH PLAN AND THE CENTER FOR PHARMACY CARE TO OFFER THIS COMPREHENSIVE PROGRAM.

Designed to improve health, well-being and productivity, the goals of the program are to:

- Provide eligible employees and their eligible spouses with information regarding their current health status
- Help set realistic wellness goals
- Arm eligible employees and their eligible spouses with the tools and resources to help reach their goals
- Manage health care costs—participation in an effective wellness program not only has lifestyle benefits, it may help save money on future health care costs

Participation in this effort is voluntary and will allow eligible employees and their eligible spouses to:

- Access lifestyle coaching services to help set, reach and maintain goals
- Complete an online Health Assessment
- Participate in biometric screenings to help identify potential issues and risks
- Earn Wellness in Motion dollars throughout the year

Cigna MotivateMe is located on the Cigna member website at mycigna.com.

Cigna OAP members will receive their Wellness in Motion dollars in a health reimbursement account (HRA). Wellness in Motion dollars in this account can be automatically applied to medical deductibles and coinsurance only.

Cigna HDHP members will receive their Wellness in Motion dollars as a deposit in their WEX/Discovery Benefits Health Savings Account (HSA).

Note that it may take three to four weeks from the completion of activities for processing of Wellness in Motion dollars.

UPMC HealthyU is located on the UPMC Health Plan member website at upmchealthplan.com.

UPMC EPO members will receive Wellness in Motion dollars in a health incentive account (HIA). Wellness in Motion dollars in this account can be automatically applied to medical deductibles and coinsurance only.

UPMC HDHP members will receive Wellness in Motion dollars as a deposit in their WEX/Discovery Benefits Health Savings Account (HSA).

Note that it may take three to four weeks from the completion of activities for processing of Wellness in Motion dollars.
Your dental benefits are provided through MetLife Preferred Dentist Provider (PDP) plan. Use dentists within the PDP Plus network to receive the highest level of coverage. Remember to request pre-determination of benefits before you receive extensive dental services. This will ensure you know what your actual out-of-pocket cost will be before treatment begins.

**MetLife Preferred Dentist Provider (PDP) plan does not provide identification cards.** In-network providers automatically submit electronic claims on your behalf.

### DENTAL PRICE TAGS

<table>
<thead>
<tr>
<th>EMPLOYEE STATUS</th>
<th>BASIC PREFERRED DENTIST PROVIDER (PDP) PLUS PLAN</th>
<th>ENHANCED PREFERRED DENTIST PROVIDER (PDP) PLUS PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>IN-NETWORK</td>
<td>OUT-OF-NETWORK</td>
</tr>
<tr>
<td>Deductible Per Plan Year</td>
<td>Deductible Does Not Apply to Preventive Care</td>
<td>Deductible Does Not Apply to Preventive Care</td>
</tr>
<tr>
<td>Employee</td>
<td>$50</td>
<td>$50</td>
</tr>
<tr>
<td>All Other Tiers</td>
<td>$100</td>
<td>$100</td>
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<tr>
<td>Plan Year Maximum Benefit</td>
<td>$1,000 per person, per plan year</td>
<td>$2,000 per person, per plan year</td>
</tr>
</tbody>
</table>

### SUMMARY OF BENEFITS

**DIAGNOSTIC AND PREVENTIVE**

- **Cleanings and Exams** (Two times per plan year)
- **Fluoride** (One time per plan year for child under age 19)
- **Sealants** (One per molar in 3 years for child under age 14)
- **Full Mouth X-Rays** (One per 5 plan years for child under age 14)

**Emergency Palliative Treatment**

**DIAGNOSTIC AND PREVENTIVE**

- **Space Maintainers** (Non-orthodontic for child under age 19)
- **Fluoride** (One time per plan year for child under age 19)
- **Sealants** (One per molar in 3 years for child under age 14)
- **Full Mouth X-Rays** (One per 5 plan years for child under age 14)

**Orthodontics: Diagnostic, Active Retention Treatment**

**BASIC SERVICES**

- **Amalgam Fillings**
- **Resin Composite Fillings**
- **Endodontics** (Root Canal)
- **Repairs of CIO, Dentures and Bridges**
- **Simple Extractions**
- **Periodontal Maintenance**
- **Periodontal Surgery**
- **Periodontal Scaling and Root Planing**
- **General Anesthesia when dentally necessary**

**MAJOR SERVICES**

- **Implants** (One per tooth in 5 plan years for natural teeth lost while covered by plan)
- **Crowns/Inlays/Onlays** (Replacement once every 5 plan years)
- **Bridges and Dentures Replacement** (One every 5 plan years)
- **Bridges and Dentures** (Initial placement for natural teeth lost while covered by plan)

### Benefits Payment Basis

A participating general dentist or specialist has agreed to accept negotiated fees as payment in full for services provided to plan members. A non-participating general dentist or specialist has NOT agreed to accept the negotiated fees as payment in full. You may be responsible for any difference in cost. A non-participating general dentist or specialist has NOT agreed to accept the negotiated fees as payment in full. You may be responsible for any difference in cost.
Your vision benefits are provided through VSP (Vision Service Plan). Use providers in the VSP network to obtain the highest level of benefits. Visit vsp.com to find or confirm in-network providers.

Members are permitted services based upon the plan year of July 1 to June 30. Effective July 1 of each plan year, members have the ability to schedule eligible services. This chart is an overview of the vision coverage, visit vsp.com for detailed description of the plan benefits.

VSP does not provide identification cards. In-network providers automatically submit electronic claims on your behalf.

### VISION PRICE TAGS

<table>
<thead>
<tr>
<th>EMPLOYEE STATUS</th>
<th>VSP CHOICE BASIC</th>
<th>VSP CHOICE ENHANCED</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>IN-NETWORK</td>
<td>OUT-OF-NETWORK</td>
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<tr>
<td>EMPLOYEE</td>
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<tr>
<td>Annual</td>
<td>Annual</td>
<td>$77.04</td>
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<tr>
<td>Biweekly</td>
<td>Biweekly</td>
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<td>EMPLOYEE PLUS CHILDREN</td>
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<td>Annual</td>
<td>Annual</td>
<td>$165.24</td>
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<tr>
<td>Biweekly</td>
<td>Biweekly</td>
<td>$6.36</td>
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<tr>
<td>EMPLOYEE PLUS SPOUSE</td>
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<tr>
<td>Annual</td>
<td>Annual</td>
<td>$153.96</td>
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<tr>
<td>Biweekly</td>
<td>Biweekly</td>
<td>$5.92</td>
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<tr>
<td>FAMILY</td>
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<tr>
<td>Annual</td>
<td>Annual</td>
<td>$264.36</td>
</tr>
<tr>
<td>Biweekly</td>
<td>Biweekly</td>
<td>$10.17</td>
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### SUMMARY OF BENEFITS

<table>
<thead>
<tr>
<th>VISION PRICE TAGS</th>
<th>EMPLOYEE STATUS</th>
<th>VSP CHOICE BASIC</th>
<th>VSP CHOICE ENHANCED</th>
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<tr>
<td></td>
<td>IN-NETWORK</td>
<td>OUT-OF-NETWORK</td>
<td>IN-NETWORK</td>
</tr>
<tr>
<td>WellVision Exam</td>
<td>Once every plan year: $0 copay</td>
<td>Up to $45 reimbursement</td>
<td>Once every plan year: $20 copay</td>
</tr>
<tr>
<td>Routine Retinal Screening</td>
<td>Up to $39 copay</td>
<td>NA</td>
<td>Up to $39 copay</td>
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<tr>
<td>PRESCRIPTION LENS</td>
<td>Copay combined with exam covered in full every plan year</td>
<td>Single Vision - up to $30 Lined Bifocal - up to $50 Lined Trifocal - up to $65</td>
<td>Copay combined with exam covered in full every plan year</td>
</tr>
<tr>
<td>Standard Progressive</td>
<td>Covered in full every year</td>
<td>Up to $50 reimbursement</td>
<td>Covered in full every year</td>
</tr>
<tr>
<td>Premium Progressive</td>
<td>$95 to $105</td>
<td>Up to $50 reimbursement</td>
<td>$20</td>
</tr>
<tr>
<td>Custom Progressive</td>
<td>$150 to $175</td>
<td>Up to $50 reimbursement</td>
<td>$20</td>
</tr>
<tr>
<td>Tints/Photochromic</td>
<td>NA</td>
<td>NA</td>
<td>Covered in full</td>
</tr>
<tr>
<td>Scratch Resistant Coating</td>
<td>NA</td>
<td>NA</td>
<td>Covered in full</td>
</tr>
<tr>
<td>FRAMES</td>
<td>Once EVERY OTHER plan year</td>
<td>One Every OTHER plan year</td>
<td>Once EVERY plan year</td>
</tr>
<tr>
<td>Frames</td>
<td>$130 frame allowance</td>
<td>Up to $70 reimbursement</td>
<td>$170 frame allowance</td>
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<tr>
<td>Featured Frame Brands</td>
<td>$180 frame allowance</td>
<td>NA</td>
<td>$220 frame allowance</td>
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<tr>
<td>VisionWorks</td>
<td>$180 frame allowance</td>
<td>NA</td>
<td>$220 frame allowance</td>
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<tr>
<td>Costco</td>
<td>$70 frame allowance</td>
<td>NA</td>
<td>$95 frame allowance</td>
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<tr>
<td>Additional Frame Savings</td>
<td>20% off amount over allowance</td>
<td>NA</td>
<td>20% off amount over allowance</td>
</tr>
<tr>
<td>Additional Pairs of Glasses/Sunglasses</td>
<td>20% savings, including lens enhancements, extra $50 to spend on featured brands</td>
<td>NA</td>
<td>20% savings, including lens enhancements, extra $50 to spend on featured brands</td>
</tr>
<tr>
<td>CONTACT LENSES ARE IN LIEU OF LENSES AND FRAMES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contact Lenses Exam (Fitting and Evaluation)</td>
<td>Copay not to exceed $60</td>
<td>Up to $105 reimbursement for Contacts</td>
<td>Copay not to exceed $60</td>
</tr>
<tr>
<td>Contact Lenses</td>
<td>$130 allowance</td>
<td>Up to $210 reimbursement</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>Medically Necessary Contact Lenses</td>
<td>$0 Copay</td>
<td>Up to $210 reimbursement</td>
<td>$20 Copay</td>
</tr>
<tr>
<td>PRIMARY EYE CARE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retinal Screening for Diabetic Members*</td>
<td>$0 Copay “Limitations and coordination with medical coverage may apply”</td>
<td>NA</td>
<td>$0 Copay “Limitations and coordination with medical coverage may apply”</td>
</tr>
<tr>
<td>Additional exams/services for members with diabetes, glaucoma, age-related macular degeneration*</td>
<td>$20 per exam “Limitations and coordination with medical coverage may apply”</td>
<td>NA</td>
<td>$20 per exam “Limitations and coordination with medical coverage may apply”</td>
</tr>
<tr>
<td>Treatment/Diagnosis of eye conditions, including pink eye, vision loss and cataracts*</td>
<td>$20 per exam “Limitations and coordination with medical coverage may apply”</td>
<td>NA</td>
<td>$20 per exam “Limitations and coordination with medical coverage may apply”</td>
</tr>
<tr>
<td>Laser VisionCare Correction</td>
<td>Average 15% off the regular price or 5% off the promotional price available from contracted facilities.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Financial worries, aging parents, job stress, and health issues—everyone faces challenges from time to time. The Duquesne University EAP benefits, sponsored through Lytle EAP, offers confidential, free solutions to assist you and your family members with these challenges. The EAP solutions include:

**EMPLOYEE ASSISTANCE PROGRAM (EAP)**

1. **MEDICAL ADVOCACY**
   Medical Advocacy is a new approach to maneuvering through the healthcare system. It offers strategies to promote employee health, productivity, and well-being by serving patient populations throughout the entire lifespan and by addressing health problems in every category of disease classification and in all disease stages.
   **HELP WITH:** Insurance Navigation, Doctor Referrals, Specialist Referrals, Care Transition, Discharge Planning, Adult Care Coach

2. **MENTAL HEALTH COUNSELING**
   When overwhelmed with personal, work or life stressors, mental health counseling can be a lifesaver. The EAP’s licensed master’s level counselors support you and your household members through difficult times providing confidential assistance 24/7.
   **HELP WITH:** Family Conflict, Couples/Relationships, Substance Abuse, Anxiety, Depression

3. **WORK AND LIFE RESOURCES**
   Navigating the practical challenges of life, while handling the demands of your job can be stressful. Work/Life resources and referral services are designed to provide knowledgeable consultation and customized guidance to assist with gaining resolution to everyday hurdles.
   **RESOURCES INCLUDE:** Home Safe Services, Adoption, Elder/Adult Care, Parenting, Child Care, Special Needs Support, Wellness

4. **LEGAL/FINANCIAL RESOURCES**
   Legal and Financial resources and referrals are available to connect employees with experienced, vetted professionals in their topical area of legal and financial needs.
   **RESOURCES INCLUDE:** Divorce/Custody, Bankruptcy, Budgeting, Estate Planning/Wills, Personal Injury/Malpractice, Major Life Event Planning

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**HOME SAFE SERVICES**

This program offers reimbursement for Uber/Lyft/Cab fare when an employee decides to call for a safe ride home when they find themselves too impaired to drive. The employee must obtain a receipt and mail to Lytle EAP Partners at 200 Cedar Ridge Drive, Suite 208, Pittsburgh, PA 15205. The receipt must contain “Duquesne University”, your name, address and telephone number. Reimbursement, limited to three times per year, up to $50 will be mailed to your home. EAP publicity materials are sent along with the reimbursement check.
BASIC EMPLOYEE TERM LIFE INSURANCE AND ACCIDENTAL DEATH AND DISMEMBERMENT COVERAGE

Basic life insurance and Accidental Death and Dismemberment (AD&D) are automatically provided to eligible employees, at no cost, by Duquesne University. This coverage is equal to one times annual salary up to a maximum of $300,000. Amount over $50,000 is subject to imputed income as indicated during the enrollment process. Benefit reduces by 50% at age 70.

BUSINESS TRAVEL ACCIDENT INSURANCE

Business Travel Accident Insurance is automatically provided to eligible employees, at no cost, by Duquesne University. This coverage is equal to $50,000 while traveling on business on behalf of the University.

EMPLOYEE OPTIONAL TERM LIFE INSURANCE

Employee optional life insurance provides additional protection for those who depend on you financially. Your need varies greatly upon age, number of dependents, dependent ages and your financial situation. The online enrollment system will indicate coverage available with the applicable premiums. You are responsible for the cost of the optional coverage you choose. Proof of insurability and coverage limit may apply in some cases, which may result in the denial of coverage.

SPOUSE AND CHILD OPTIONAL LIFE INSURANCE

If applicable, Spouse and Child optional life insurance will also be indicated with applicable premiums during your completion of the online enrollment process. You are responsible for the cost of the optional coverage you choose. Proof of insurability and coverage limit may apply in some cases.

BASIC LONG-TERM DISABILITY (LTD)

Basic Long-Term Disability (LTD) of 50% of base salary to a maximum benefit of $5,000 per month is automatically provided to eligible employees after a 12-month waiting period. Long-term disability replaces a portion of your income if illness or accident prevents you from working for an extended period of time.

BUY UP LONG-TERM DISABILITY

Buy Up Long-Term Disability provides an additional 10% up to 60% of base salary to a maximum of $12,000 per month. The online enrollment system will indicate coverage available with the applicable premiums. You are responsible for the cost of the optional coverage you choose.

Contact the Disability Claims Manager at 412.396.6677 to file an initial application for LTD benefits.

WILL PREPARATION SERVICE

Employees enrolled in the Optional Term Life Insurance policy are eligible to participate with the MetLife Will Preparation Services offered through Hyatt Legal Plans. Contact Hyatt Legal Plans at 1.800.821.6400 for additional information.

BENEFICIARIES

- WHAT IS A BENEFICIARY? Your beneficiary is who will receive payment from your life insurance and AD&D coverage.
- DO YOU NEED TO NAME A BENEFICIARY? If you don’t name a beneficiary, your benefit will automatically go to your estate.

Even if you do not purchase optional coverage amounts, you need to name a beneficiary because the University provides free core life insurance and AD&D coverage.

Once you name a beneficiary during the online enrollment process, the designation will not change until you update. Thus if you marry, divorce or have a new child, it is your responsibility to update your life insurance beneficiaries via bswift as your life or family status changes.

If you purchase optional dependent life insurance for your spouse or child(ren), you are automatically the beneficiary for that plan.

The bswift online benefits enrollment system will automatically list “My Estate” as your beneficiary. You must select “add beneficiary” to enter the names and percentages of your beneficiaries.

Visit the website for additional information and rates: duq.edu/benefits
VACATION PURCHASE

If you are a full-time, non-faculty employee of the University, you may purchase up to five additional vacation days. Vacation is purchased in units of one full day. The cost indicated on your enrollment information is determined by dividing your base annual salary by 260. For example, $26,000 divided by 260 is $100 per day. Purchasing two vacation days would cost $200, or approximately $7.69 per pay ($200 divided by 26 biweekly pays). Vacation purchase is completed with pre-tax dollars. Purchased days must be used within the plan year of July 1 to June 30 or they are forfeited. If you leave the University and have not used the purchased time, you will be reimbursed on a pro-rated basis. There is no opportunity to sell vacation days back to the University.

TIME OFF AND LEAVES OF ABSENCE

As a Duquesne University employee, your benefits package includes time off programs. Your time off depends on your employment status.

Information regarding these programs can be found online within various Administrative Policies which are located at duq.edu/TAPS. Employees covered by a collective bargaining agreement should refer to their current contract.

The Administrative Policies (TAPs)
duq.edu/TAPs

You can view your current leave balance on the DORI system by accessing:

- Self Service ➔ Employee ➔ Leave Balances

TAP NO. 13: TUITION REMISSION

Eligible employees may take advantage of full, basic tuition remission to further their own education. Depending on an employee's status, full- or partial-basic tuition remission is also available to eligible spouses and dependent children, providing they meet the admission requirements of the University. All Duquesne University tuition remission forms must be completed (with estimated credits per term) and submitted by the established deadlines. Forms not submitted by the deadline are subject to a five percent benefit reduction.

TUITION EXCHANGE

All tuition exchange forms must be completed and received by the Benefits Office no later than November 15 of the year preceding enrollment. Participating tuition exchange schools may be found at tuitionexchange.org and cic.org. Refer to TAP NO. 13 located at duq.edu/TAP13 for additional information.

WANT TO SAVE TIME AND MONEY? THEN TELEMEDICINE MAY BE FOR YOU!

Telemedicine is referred to as eVisits by UPMC Health Plan and Virtual Care by Cigna.

Telemedicine is a convenient and affordable option that allows you to talk with a doctor 24 hours a day, 7 days a week who can diagnose, recommend treatment and prescribe medication (when appropriate) for many of your medical issues.

Conditions commonly treated through Telemedicine include:

- Acne
- Bladder infection/Urinary tract infection
- Bronchitis
- Cold/flu
- Diarrhea
- Fever
- Migraine/Headaches
- Pink eye
- Rash
- Sinus problems
- Sore throat
- Stomach ache
- Sunburn and more

Individuals enrolled with Cigna OAP and UPMC EPO have a $5 copay. Individuals enrolled with the high deductible health plans (HDHP) usually pay approximately $45 per visit until they meet deductibles/coinsurance as outlined on page 6.
As a Duquesne University employee, a key part of your compensation and future security is your retirement plan. Regardless of your age, the time for thinking about retirement is now. With careful planning, you can help make your retirement years a more comfortable and secure time of life for you and your family.

EMPLOYEE CONTRIBUTIONS

The Duquesne University Retirement Plan is a defined contribution plan that helps you save for retirement. Employees can begin participation in the plan with their own voluntary contributions on the first day of the month following or coinciding with their hire date. Additional information regarding the retirement plan Universal Availability can be found at duq.edu/retirement.

Changes to voluntary retirement plan deductions can be made at any time using the online website at duq.edu/retirement. Voluntary deductions can be made on a pre-tax basis or an after-tax basis by selecting the Roth 403(b) option.

EMPLOYER CONTRIBUTIONS

The Duquesne University Plan helps you save even more for retirement by providing matching funds to your own contributions if you are an eligible employee. Both University and employee contributions are immediately vested, and the plan is 100% portable if you leave. Vested means you are eligible to receive both your and the University's contributions if you terminate employment.

You are eligible to receive the matching funds the first day of the month following your one-year anniversary. This one-year waiting period may be waived if you have previously worked at a qualifying educational institution.

Effective June 28, 2021, the University will restore a retirement contribution program for all eligible employees for whom it was suspended for the last fiscal year. The University will contribute 5 percent of eligible employee pay to the program. In addition, to be eligible for this match, the mandatory employee 5 percent contribution will be reinstated. The change will appear in the July 16, 2021 pay information.

Depending upon the terms of your employment, you may be required, as a condition of your employment, to contribute 5% of your eligible salary after fulfilling certain age and service requirements on a pre-tax basis.

UNDERSTANDING RETIREMENT PLAN FEES

You can enhance your retirement savings by understanding how investment fund fees effect returns. All investment funds have fees for services associated with that particular fund that offset the amount of earnings applied to a participant’s account. Fees can vary among investment options due to risks and complexities of the fund's investment strategy and the services provided to the plan. Differences in fees and expenses may significantly change the amount in a retirement account over many years of savings.

A Department of Labor Fee Disclosure Notice is sent annually to eligible participants to provide information on these investment fund fees and assist participants in making meaningful comparisons of their investment alternatives. The Notice includes historical performance, comparable benchmark performance, shareholder-type fees, and expenses and investment restrictions.

HOW TO OBTAIN BENEFITS

In general, you may not withdraw any of the funds in your retirement plan accounts as long as you are employed at the University. However, if eligible, you may contact your retirement plan vendor to request no more than two outstanding loans, request a hardship withdrawal, request a distribution if you have attained age 59 ½ and are no longer eligible for University contributions, or request disability distribution.

Contact your retirement plan vendor approximately three months before your retirement date to ensure paperwork and distribution options are properly completed.

COUNSELING

Both Fidelity and TIAA offer ongoing opportunities for you to meet personally with one of the Participant Counselors. These appointments provide an excellent opportunity for you to discuss your particular accounts on a range of topics, including payroll deductions, investments, allocations, transfers, tax-deferred savings, death benefits and retirement options. Use the Appointment Scheduling numbers provided below to determine the date and time that works best for you.

Even if you are not approaching retirement, be sure to take advantage of the individual appointments and online planning tools available from our vendors.
You can make a gift to Duquesne University during Open Enrollment

Duquesne faculty and staff know how transformative students’ experiences on the Bluff can be because we get to witness them every day. Academics that challenge, values that guide, a location that inspires and an experience that defines—all of these elements combine to prepare students from a diverse range of backgrounds to make a difference in the world around us.

The Duquesne Fund, our annual giving program, helps to support every life-changing moment. You can make a gift to The Duquesne Fund by signing up for convenient payroll deduction as part of your annual benefits open enrollment process.

While you are completing your online enrollment, you will have the opportunity to make your gift using payroll deduction. The bswift system will walk you through two easy steps:

• SELECT AN AMOUNT to be deducted from each pay (the minimum amount is $2) for one year, or 26 pays.

• CHOOSE A DESIGNATION: You may make your gift unrestricted to The Duquesne Fund, which allows your gift to be used in the areas of greatest need, or you can designate it to any of our schools, scholarships, Gumberg Library, Spiritan Campus Ministry or Athletics. You may choose to direct your gift to other designations via entering information in a text box during the enrollment process. A member of the Annual Giving team will confirm your designation and may need to follow up for additional information.

Your selected deduction per pay will begin on July 2, 2021 and will continue until June 17, 2022.

With just a few clicks, you can make a huge impact on our students. The cumulative effect of many gifts from our faculty and staff community makes a real and measurable difference. In fact, if every full-time employee contributed just the minimum $2 per pay, Duquesne students would immediately benefit from more than $82,500 in additional support. Of course, you are always welcome to give more, based on individual interests and circumstances.

While directly helping students, a high rate of faculty and staff participation also sends a clear message of unity, faith and confidence to alumni, friends and organizations considering their own gifts to Duquesne. You magnify the impact of your gift as you inspire the generosity of others.

CAN WE COUNT YOU IN?

Remember to sign up for a payroll deduction gift during Open Enrollment this year.

PAYROLL DEDUCTION FAQS

HOW DOES PAYROLL DEDUCTION WORK?
Payroll deduction is a fast, easy and convenient way to make a gift. Through the benefits enrollment process, you specify the amount to be automatically deducted from each pay and where you would like your gift to be designated. Your gift goes to work right away for our students!

WHERE CAN I DESIGNATE MY GIFT?
You may choose to make your gift unrestricted to The Duquesne Fund or designate to any of our schools, scholarships, Gumberg Library, Spiritan Campus Ministry or Athletics. You may choose to direct your gift to other designations via entering information in a text box during the enrollment process. A member of the Annual Giving team will confirm your designation and may need to follow up for additional information.

WHEN WILL MY PAYROLL DEDUCTION GIFT BEGIN?
The amount you select per pay will begin to be deducted from your paycheck on July 2, 2021 and the last deduction will be made on June 17, 2022.

WHO CAN I CONTACT FOR MORE INFORMATION?
If you have questions, please contact Melissa Keebler, Office of Annual Giving, 412.396.2358, keeblerm@duq.edu, or visit duq.edu/countmein.

COUNT ME IN! FACULTY AND STAFF CAMPAIGN  duq.edu/countmein

Count me in!
D U Q U E S N E U N I V E R S I T Y
Your eligibility for benefits (and that of your enrolled dependents) ceases at the end of the month in which your employment is terminated or if the benefits program is discontinued. Insurance coverage for dependents will also terminate at the end of the month in which your dependent is no longer eligible.

The Federal Consolidated Omnibus Budget Reconciliation Act (COBRA) gives employees and their qualified beneficiaries the opportunity to continue benefit coverage under the employer’s medical, dental and vision plans, and flexible spending accounts when a “qualifying event” would normally result in the loss of eligibility. Examples include termination of employment, death of the employee, reduction in work hours, divorce or loss of eligibility by a dependent child.

The plans available through COBRA continuation coverage are the same plans currently offered by the University; however, you or your dependent(s) must pay the full cost of the health, dental and vision plan, plus an administrative fee. COBRA premiums are due monthly, and failure to pay on time will result in loss of coverage.

Length of COBRA Continuation Coverage

Coverage may continue for differing lengths of time depending upon the reason for eligibility.

- Up to 18 months if loss of coverage is due to termination of employment or reduction in work hours
- Up to 36 months for dependents if loss of coverage is due to death, divorce or a dependent child's loss of eligibility
- Up to 29 months if the individual is disabled at the time of eligibility for continued coverage or is disabled within 60 days of eligibility for continued coverage

Notifying Benefits Office of a Qualifying Life Event

To apply for COBRA coverage, when a divorce is final, a dependent child no longer meets age and/or dependency eligibility requirements as outlined in each specific plan, or a marriage or birth/adoption of child, update information using the online bswift system per instructions on page 28.

Within 14 days, the Benefits Office will provide you and/or your qualified dependent pertinent information on the application procedure and eligibility for continuation of coverage through COBRA.

### COBRA Rate Medical: CIGNA

<table>
<thead>
<tr>
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<td>Participant Plus Spouse</td>
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<td>Family</td>
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### COBRA Rate Medical: UPMC

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### COBRA Rate Vision

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<td>Participant Plus Child(REN)</td>
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<td>Participant Plus Spouse</td>
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<td>Family</td>
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You're getting this notice because you recently gained coverage under a group health plan (the Plan). This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it. When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

**What is COBRA Continuation Coverage?** COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary." You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you're an employee, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:
- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you're the spouse of an employee, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:
- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because of the following qualifying events:
- The parent-employee dies;
- The parent-employee's hours of employment are reduced;
- The parent-employee's employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both); or
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the Plan as a "dependent child;"

**When is COBRA continuation coverage available?** The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. The employer must notify the Plan Administrator of the following qualifying events:
- The end of employment or reduction of hours of employment;
- Death of the employee;
- The employee's becoming entitled to Medicare benefits (under Part A, Part B, or both);

For all other qualifying events (divorce or legal separation of the employee and spouse or a dependent child's losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. You must provide this notice to: Patricia Lee, Benefits Manager, Duquesne University, Benefits Office, 600 Forbes Avenue, Pittsburgh, PA 15282.

How is COBRA continuation coverage provided? Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain qualifying events, or a second qualifying event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage. There are also ways in which in this 18-month period of COBRA continuation coverage can be extended:

**Disability extension of 18-month period of COBRA continuation coverage.** If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage. You must provide this notice to: Patricia Lee, Benefits Manager, Duquesne University, Benefits Office, 600 Forbes Avenue, Pittsburgh, PA 15282.

**Second qualifying event extension of 18-month period of continuation coverage.** If your family experiences another qualifying event during the 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if the Plan is properly notified about the second qualifying event. This extension may be available to the spouse and any dependent children getting COBRA continuation coverage if the employee or former employee dies; becomes entitled to Medicare benefits (under Part A, Part B, or both); gets divorced or legally separated; or if the dependent child stops being eligible under the Plan as a dependent child. This extension is only available if the second qualifying event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

**Are there other coverage options besides COBRA Continuation Coverage?** Yes. Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicare enrollment of the other parent's or child's health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at healthcare.gov.

**Can I enroll in Medicare instead of COBRA continuation coverage after my group health plan coverage ends?** In general, if you don't enroll in Medicare Part A or B when you are first eligible because you are still employed, after the Medicare initial enrollment period, you have an 8-month special enrollment period to sign up for Medicare Part A or B, beginning on the earlier of the month after your employment ends; or the month after group health plan coverage based on current employment ends. If you don't enroll in Medicare and elect COBRA continuation coverage instead, you may have to pay a Part B late enrollment penalty and you may have a gap in coverage if you decide you want Part B later. If you elect COBRA continuation coverage and later enroll in Medicare Part A or B before the COBRA continuation coverage ends, the Plan may terminate your continuation coverage. However, if Medicare Part A or B is effective on or before the date of the COBRA election, COBRA coverage may not be discontinued on account of Medicare entitlement, even if you enroll in the other part of Medicare after the date of the election of COBRA coverage.

If you are enrolled in both COBRA continuation coverage and Medicare, Medicare will generally pay first (primary payer) and COBRA continuation coverage will pay second. Certain plans may pay as if secondary to Medicare, even if you are not enrolled in Medicare. For more information visit medicare.gov/medicare-and-you.

If you have questions, Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under the Employee Retirement Income Security Act (ERISA), including COBRA, the Patient Protection and Affordable Care Act, and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit dol.gov/ebsa. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.) For more information about the Marketplace, visit HealthCare.gov.

Keep your Plan informed of address changes. To protect your family's rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy of your records, of any notices you send to the Plan Administrator. Plan administrator contact information: Patricia Lee, Benefits Manager, Duquesne University, Benefits Office, 600 Forbes Avenue, Pittsburgh, PA 15282.
SUMMARY OF BENEFITS AND COVERAGE (SBC)

As an employee, the health benefits available to you represent a significant component of your compensation package. They also provide important protection for you and your family in the case of illness or injury.

Your plan offers a series of health coverage options. Choosing a health coverage option is an important decision. To help you make an informed choice, your plan makes available a Summary of Benefits and Coverage (SBC), which summarizes important information about any health coverage option in a standard format, to help you compare across options.

The SBC is available when completing enrollment via bswift and on the benefits office website at duq.edu/work-at-du/benefits/requiringnotices. A paper copy is also available, free of charge, by calling the Benefits Office at 412.396.5106.

SUMMARY PLAN DESCRIPTIONS (SPD)

As required under the Employee Retirement Income Security Act (ERISA), all employees and their covered dependents must be given access to a copy of the Summary Plan Description (SPD) for the employees welfare benefit plans.

The SPD outlines the eligibility, schedule of benefits and covered/excluded items of the benefit plans offered by Duquesne University.

These documents can be viewed during the on-line enrollment process, on the Benefits website at duq.edu/requirednotices, or by requesting a paper copy, free of charge by calling the Benefits Office at 412.396.5106.

WELLNESS PROGRAM

The Duquesne University Wellness in Motion program is a voluntary wellness program available to all benefits eligible employees. The program is administered according to federal rules permitting employer-sponsored wellness programs that seek to improve employee health or prevent disease, including the Americans with Disabilities Act of 1990, the Genetic Information Nondiscrimination Act of 2008, and the Health Insurance Portability and Accountability Act, as applicable, among others. If you choose to participate in Wellness in Motion you will be asked to complete a voluntary health risk assessment that asks a series of questions about your health-related activities and behaviors and whether you have or had certain medical conditions (e.g., cancer, diabetes, or heart disease). You will also be asked to complete a biometric screening, which will include a blood test for cholesterol and blood glucose levels. You are not required to complete the health risk assessment or to participate in the blood test or other medical examinations. However, employees and their eligible spouses who choose to participate in Wellness in Motion will receive $300 each. Although you are not required to complete the health risk assessment or participate in the biometric screening, only employees and their eligible spouses who do so will receive $300 each. If you are unable to participate in any of the health-related activities or achieve any of the health outcomes required to earn an incentive, you may be entitled to a reasonable accommodation or an alternative standard. You may request a reasonable accommodation or an alternative standard by contacting your medical plan provider at the phone number on the back of your ID card. The information from your health risk assessment and the results from your biometric screening will be used to provide you with information to help you understand your current health and potential risks, and may also be used to offer you services through the wellness program, such as The Center for Pharmacy Care counseling. You also are encouraged to share your results or concerns with your own doctor. Please refer to page 26 for additional information regarding the “Notice of Health Information Practices.”

MOTHERS’ AND NEWBORN’S HEALTH PROTECTION ACT

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother’s or newborn’s attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

WOMEN’S HEALTH AND CANCER RIGHTS ACT ANNUAL NOTICE

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women’s Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan.

If you would like more information on WHCRA benefits contact your provider at the phone number on the back of your ID card.

MEDICAID AND THE CHILDREN’S HEALTH INSURANCE PROGRAM (CHIP)

Offer Free Or Low-Cost Health Coverage To Children And Families

If you or your dependents are eligible for health coverage from your employer, but are unable to afford the premiums, some states have premium assistance programs that can help pay for coverage. These states use funds from their Medicaid or CHIP programs to help people who are eligible for employer sponsored health coverage, but need assistance in paying their health premiums. If you or your dependents are already enrolled in Medicaid or CHIP, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or insurekidsnow.gov to find out how to apply. If you qualify, you can ask the state if it has a program that might help you pay the premiums for an employer-sponsored plan. Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, your employer’s health plan is required to permit you and your dependents to enroll in the plan – as long as you and your dependents are eligible, but not already enrolled in the employer’s plan. This is called a “special enrollment” opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance.

If you have questions about enrolling in your employer plan, you can contact the Department of Labor electronically at askeba.dol.gov or by calling toll-free 866.444.EBSA (3272).

MEDICARE PART D CREDIBLE COVERAGE NOTICE

Group medical plans with prescription drug coverage sponsored by the University for eligible active employees meet the standards for credible coverage required by federal regulations and guidelines.

HIPAA SPECIAL ENROLLMENT RIGHTS NOTICE

If you are declining enrollment for medical benefits for yourself or your eligible dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your eligible dependents in the medical benefits provided under this Plan if you or your eligible dependents lose eligibility for that other coverage. However, you must request enrollment within 30 days after your or your dependents’ other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after your or your dependents’ other coverage ends (or after the employer stops contributing toward the other coverage).

To request special enrollment or obtain more information, contact the Benefits Office at 412.396.5106 or complete your enrollment via the bswift self-service website at duq.edu/benefits.
NOTICE OF HEALTH INFORMATION PRACTICES

This notice describes how patient health information (PHI) about you may be used and disclosed and how you can access to this health information. Please read it carefully and ask any questions.

WHAT IS HEALTH INFORMATION:

Each time that a service is rendered or a procedure is done, even as simple as a routine blood pressure check, data and information are collected. This is health information or what is commonly referred to as information or in the medical record or the patient record. Accurate, credible, and timely data and information are used by this organization, covered entity, as the basis for planning your care, as a means of having multiple healthcare providers know about your current health status, for health insurance, as a health legal document, as a record for billing purposes, as a source of data for research, planning, and marketing, as a source of required information for public health officials, and as a means to continue to improve the care that we provide. At this organization, we have always, and will continue to protect the privacy of your health information and the dignity of you as an individual. On July 6, 2001, the U.S. Federal Government passed compliance regulations that mandate all healthcare facilities, health plans, and clearinghouses to protect health information and inform consumers of the healthcare information practices of the facility. Overtime amendments and additions have been made and are incorporated into this Notice.

THE CONSUMER’S HEALTH INFORMATION RIGHTS:

This facility maintains a medical record for you containing medical information concerning you. With this in mind, you have the right to:
- Request a restriction on use and disclosure of health information, although the facility is not required to comply except as follows. A covered entity must agree to the request of an individual to restrict disclosure of PHI about the individual to a health plan if the disclosure is for the purpose of carrying out payment or healthcare operations and is not otherwise required by law and the PHI pertains solely to a healthcare item or service for which the individual or another on behalf of the individual, other than the health plan, has paid the covered entity in full. A covered entity may terminate a restriction by informing the individual except for the above. (45CFR164.522)
- Obtain a copy of this notice
- Inspect, have access to, and receive a copy of your medical record (45 CFR 164.524) A fee for labor and materials can be assessed.
- Amend your medical record (45 CFR 164.528)
- Obtain an accounting of disclosures of your medical record (45 CFR 164.528)
- Request your medical record by alternative means or location. You are entitled to receive electronic copies of PHI only if that PHI is already maintained in electronic format. The method of electronic transmission, the sending and receiving, must be deemed secure.
- Revoke your authorization to use or disclose your health information except to the extent that action has already been taken

THIS ORGANIZATION’S RESPONSIBILITIES:

This organization’s mission of quality service and respect of the individual has always taken into account protecting health information privacy. Our responsibilities are to:
- Maintain the privacy of your health information
- Provide you this notice of health information practices
- Notify you if we are unable to satisfy a request or a restriction.
- Accommodate all reasonable requests while maintaining quality care and respect for you
- Make you aware of all health information practice policy changes
- We will not use or disclose your PHI your approval except as stated in this notice.
- When PHI is disclosed as above, it will be disclosed at the minimum necessary level.
- Account for how patient data are being used.
- Notify affected individuals following a breach of unsecured protected health information

TO REQUEST FURTHER INFORMATION OR ASK QUESTIONS:

If you would like further information or have questions, this organization employs a HIPAA Compliance Officer who can be reached at 412-396-1387.
If you believe that your privacy rights have been violated, you can file a complaint with the Compliance Officer or with the Secretary of Health and Human Services. There will be no penalty or retaliation for filing a complaint.

Examples of Permitted Types of Uses and Disclosures of Health Information:

This organization may use or be required to use your health information without your authorization or consent for normal business activities as follows:

For Care and Treatment: Health information obtained by a healthcare practitioner such as a physician, nurse, or therapist, will be entered into your medical record and used to determine a plan of care. For example, healthcare members will write and read what others have written such that your care can be coordinated and everyone is aware of how you are responding to your treatment plan. In addition, your health information may go with you such that future healthcare providers will have a record of your care. Your health insurer may disclose health information to the sponsor of the plan.

For Billing and Payment: In addition to demographic information, information on a bill sent to an insurer may include health information. This health information is restricted to that which is needed for the financial transactions.

For Healthcare Operations: In order to provide quality care and for payment, this organization may use your health information, for example, to analyze the care, treatment, and outcomes of your medical care and of others. This health information will be used to continually improve the care of the services that are provided. If a health plan receives protected health information for the purpose of underwriting, premium rating, or other activities relating to the creation, renewal, or replacement of a contract of health insurance or health benefits, and if such health insurance or health benefits are not placed with the health plan, such health plan may only use or release such protected health information for such purposes or as may be required by law, subject to the prohibition at 164.502 (a)(6)(ii) with respect to the genetic information included in the protected health information.

In accordance with 164.504(f), the group health plan, or a health insurance issuer or HMO with respect to a group health plan, may disclose protected health information to the sponsor of the plan with the exception of genetic information as above.

For Directory Purposes: Where applicable, we will use your name, location, general medical condition, and religious affiliation for directory purposes unless you instruct us not to. This health information is only for the use of clergy and to people who ask for you specifically by full name (although religious affiliation will not be given to the latter).

For Business Associates: In order to provide quality services, this organization requires business services such as pharmacy, health insurance, clinic services, information technology, vendors, etc. These services will have use of your health information at the minimum necessary level as it pertains to their service delivery. Also, business associates and their subcontractors must follow Federal standards for protecting your health information and sign a business associate agreement. In addition, the business associates must follow the HIPAA Privacy Rule, the Security Rule as specified in the Health Information Technology for Economic and Clinical Health Act (HITECH)/Energy and Commerce Recovery and Reinvestment Act, Subtitle D, Section 4401,and 45CFR164.502(a)(6)(ii)(A).
 REQUIRED NOTICES  

For Clergy: Where applicable, unless you specify that you object, health information such as your name and general medical condition will be given to clergy for professional purposes only.

For Notification: We may use or disclose health information, such as your general condition, to notify or assist in notifying a family member or person responsible for your care.

For Communication: We may use or disclose health information relevant to your care to family member’s or those that you deem responsible for your care on a need to know basis.

For Research: We may disclose health information to researchers if they have appropriate consent forms and the research has been approved by our institutional review board. The researchers will be held to this facility’s health information privacy standards.

For Funeral Directors: We may disclose health information to funeral directors in accordance with state laws and for professional purposes only.

For Organ Procurement Organizations: Consistent with applicable law, we may disclose health information to organ procurement organizations or organizations involved in the procurement, banking, or transplantation of organs for the purpose of tissue donation and transplant.

For Marketing Purposes: Where applicable, we may contact you to provide information on appointment reminders or alternative treatments and services that may benefit you given your medical condition. In addition, a covered entity or business associate shall not directly or indirectly receive remuneration in exchange for any protected health information of an individual unless the covered entity obtained from the individual, in accordance with section 164.508 of title 45, Code of Federal Regulations, a valid authorization that includes a specification of whether the protected health information can be further exchanged for remuneration by the entity receiving protected health information of that individual. Exceptions under HITECH include, when the purpose of the exchange is for research, public health, treatment, health care operations, providing an individual with a copy of their protected health information, and for remuneration that is provided by a covered entity to a business associate for activities involving the exchange of protected health information that the business associate undertakes on behalf of and at the specific request of the covered entity pursuant to a business associate agreement. The price charged must reflect not more than the costs of preparation and transmittal of the data for such purpose.

For Fundraising: We may contact you for fundraising efforts conducted for this organization's benefit. Per 45CFR164.514(f)(X)(vi), the PHI used without an authorization is limited. You also have the right to opt out of receiving any further fundraising communication, and to opt back in.

For the Food and Drug Administration: As requested or required by the FDA, we may disclose health information relative to an adverse health condition related to food, food supplements, product and product defects related to food, or post marketing surveillance information to allow product recalls, repairs, or replacements.

For Workers Compensation Issues: In compliance with Worker’s Compensation laws, health information may be revealed to the extent necessary to comply with the law and your individual case.

For Public Health Requirements: As required by law, health information may be disclosed to public health or legal authorities for the jurisdiction of disease, injury, disability prevention or control and to assist in disaster relief efforts. In addition, about information disclosure at a school in regards to an individual who is a student or a perspective student, if the PHI that is disclosed is limited to proof of immunization.

For Correctional Institutions: Should you be an inmate in a correctional institution, health information may be disclosed to the institution or its agents which would be necessary for your health and safety and the health and safety of other individuals.

For Law Enforcement Agencies: Health information may be disclosed to law enforcement agencies for purposes required by law or subpoena.

For Judicial and General Administrative Proceedings: Patient health information may be released per minimum necessary requirements for proceedings.

For Healthcare Oversight: Patient health information may be used by health oversight agencies for activities such as audits, inspections, and licensure activities.

For Specialized Government Functions: In the event that appropriate military authorities require information, it may be released at the minimum necessary level.

For Victim of Abuse, Neglect, and Domestic Violence: Information may be released to social service agencies or protective services in order to protect an individual.

For Emergency Circumstance: If the opportunity to agree or object to the use or disclosure of PHI cannot practically be provided because of your incapacity or in an emergency circumstance, the covered entity may, in the exercise of professional judgment, determine whether the disclosure is in the best interest of the individual and if so disclose only the PHI that is directly relevant to the person’s involvement with the individual’s care or payment.

Examples of uses and disclosures that require an authorization such as psychotherapy notes (where deemed appropriate), participation in research, and marketing that involves financial remuneration, are to be made with your written authorization and you may revoke such authorization at any time as provided by 164.508(b)(5). Other uses and disclosures not described in the notice will be made only with your written authorization.

Examples of uses and disclosures requiring an opportunity for the individual to agree or to object include the following:

A covered entity may disclose, with your agreement, to a family member, other relative, a close personal friend, or any other person identified by you, the PHI directly relevant to such person's involvement with your healthcare treatment or payment related to your healthcare episode.

When an individual is deceased, a covered entity may disclose to a family member, or other persons who were involved in the individual’s care or payment for health care prior to the individual’s death, protected health information of the individual that is relevant to such person’s involvement, unless doing so is inconsistent with any prior expressed preference of the individual that is known to covered entity.

Any other uses and disclosures not specified in this Notice will be made only with an authorization from you.

NOTICE OF AVAILABILITY OF SEPARATE PAYMENTS FOR CONTRACEPTIVE SERVICES

Duquesne University has certified that its group health plan qualifies for an accommodation with respect to the federal requirement to cover all Food and Drug Administration-approved contraceptive services for women, as prescribed by a health care provider, without cost sharing. This means your Duquesne University medical plan and/or prescription drug plan will not contract, arrange, pay, or refer for contraceptive coverage. Instead, the Duquesne University plans will provide separate payments for contraceptive services that you use, without cost sharing and at no other cost, for so long as you are enrolled in the University’s medical plans. Duquesne University will not administer or fund these payments. If you have any questions about this notice, contact your medical plan and/or prescription drug plan provider.
Employees may use the bswift system to update information throughout the plan year due to qualified life events as defined on page 3.

These steps must be completed within 30 days of the event

1. **LOG IN** to bswift using the instructions located on page 1.

2. **SELECT** your specific Life Event

3. **INDICATE** the effective date

4. **ENTER** information as requested

5. **CONFIRM** and Save Enrollment

The following items are needed before the Benefits Office can approve and process the qualified life event:

- **BIRTH** – copy of crib card then Birth Certificate upon receipt
- **DIVORCE** – copy of Divorce Decree
- **MARRIAGE** – copy of Marriage Certificate
- **EMPLOYMENT STATUS** – proof of gain/loss of coverage indicating effective date, specific coverage gained/lost (i.e., medical, dental, vision) and person(s) gaining/losing coverage

Follow these instructions to upload documentation to bswift:

- **SCAN** and save document to your computer
- **LOG IN** to bswift using the instructions located on page 1
- **SELECT** My Profile
- **SELECT** Employee File Document
- **SELECT** Document Type
- **SELECT** Browse to locate and select your scanned document
- **CLICK** Save

A confirmation email will be sent when the Benefits Office has completed the process.

Qualified life events must be reported within 30 days of the event.

Do not wait for documentation to begin this process.

Your enrollment will remain pending on bswift until the Benefits Office approves and processes.
<table>
<thead>
<tr>
<th>Service Type</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Axa Assistance</strong>&lt;br&gt;(Travel Assistance and Identity Theft Solutions)</td>
<td>1.800.454.3679&lt;br&gt;webcorp.axa-assistance.com&lt;br&gt;USERNAME: axa  PASSWORD: travelassist</td>
</tr>
<tr>
<td><strong>CVS Caremark Prescription Drug</strong>&lt;br&gt;Specialty Drug Management</td>
<td>1.877.347.7444&lt;br&gt;1.800.237.2767&lt;br&gt;caremark.com</td>
</tr>
<tr>
<td><strong>The Center for Pharmacy Care</strong>&lt;br&gt;Medication Therapy Management&lt;br&gt;Wellness in Motion Screenings and Immunizations</td>
<td>412.396.2155&lt;br&gt;<a href="mailto:npc@duq.edu">npc@duq.edu</a></td>
</tr>
<tr>
<td><strong>Cigna</strong>&lt;br&gt;– Including 24 Hour Health Information Line</td>
<td>1.800.244.6224&lt;br&gt;myCigna.com</td>
</tr>
<tr>
<td><strong>Coldwell Banker Real Estate</strong></td>
<td>1.800.396.0960&lt;br&gt;realestateassistanceprogram.com</td>
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<tr>
<td><strong>Dental – MetLife PDP Plus Network</strong>&lt;br&gt;– Group #151368</td>
<td>1.800.942.0854&lt;br&gt;metlife.com/mybenefits</td>
</tr>
<tr>
<td><strong>Employee Assistance Program (EAP) and Personal Health Partners</strong></td>
<td>1.800.EAP.7272&lt;br&gt;mylifexpert.com&lt;br&gt;COMPANY CODE: duquesne</td>
</tr>
<tr>
<td><strong>Flexible Spending Accounts and Health Savings Accounts</strong>&lt;br&gt;<strong>WEX/Discovery Benefits Participant Services</strong></td>
<td>1.866.451.3399&lt;br&gt;<a href="mailto:customerservice@discoverybenefits.com">customerservice@discoverybenefits.com</a>&lt;br&gt;wexinc.com  Select Participants/Employees</td>
</tr>
<tr>
<td><strong>Fidelity Investments</strong>&lt;br&gt;– Account #68969&lt;br&gt;Appointment Scheduling</td>
<td>1.800.343.0860&lt;br&gt;1.800.642.7131&lt;br&gt;duq.edu/retirement</td>
</tr>
<tr>
<td><strong>HIPAA Rights Line</strong></td>
<td>412.396.1387</td>
</tr>
<tr>
<td><strong>Howard Hanna Real Estate</strong></td>
<td>1.800.656.7356, press 3&lt;br&gt;hannagoldadvantage.com&lt;br&gt;Click &quot;Register for benefits&quot;, then select Duquesne University</td>
</tr>
<tr>
<td><strong>MetLife (Life Insurance and LTD)</strong>&lt;br&gt;– Group #151368</td>
<td>1.800.438.6388&lt;br&gt;Life Insurance: 1.800.438.6388&lt;br&gt;LTD: 1.800.300.4296&lt;br&gt;metlife.com/mybenefits</td>
</tr>
<tr>
<td><strong>MetLife Grief Counseling</strong></td>
<td>1.888.319.7819&lt;br&gt;metlifegc.lifeworks.com&lt;br&gt;USERNAME: metlifeassist  PASSWORD: support</td>
</tr>
<tr>
<td><strong>Omega Federal Credit Union</strong></td>
<td>1.800.496.8728&lt;br&gt;omegafcu.com</td>
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<tr>
<td><strong>Social Security Office</strong></td>
<td>1.800.772.1213&lt;br&gt;ssa.gov</td>
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<tr>
<td><strong>SEIU Pension Fund</strong></td>
<td>1.800.458.1010&lt;br&gt;seiu.org</td>
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<tr>
<td><strong>TIAA</strong>&lt;br&gt;– Account Numbers RC405488 and RCP405488&lt;br&gt;Appointment Scheduling</td>
<td>1.800.842.2776&lt;br&gt;1.800.732.8353&lt;br&gt;duq.edu/retirement</td>
</tr>
<tr>
<td><strong>UPMC Health Plan</strong>&lt;br&gt;<strong>UPMC MyHealth 24/7 Nurse Line</strong></td>
<td>1.888.876.2756&lt;br&gt;1.866.918.1591&lt;br&gt;upmchealthplan.com</td>
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<tr>
<td><strong>VSP Choice</strong>&lt;br&gt;(Vision Service Plan)&lt;br&gt;– Client #30039552</td>
<td>1.800.877.7195&lt;br&gt;vsp.com</td>
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<tr>
<td><strong>Benefits Office</strong></td>
<td>412.396.5106&lt;br&gt;duq.edu/benefits</td>
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<tr>
<td><strong>Web Enrollment</strong></td>
<td>412.396.5106&lt;br&gt;duq.edu/benefits</td>
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Learn more about the Wellness in Motion program at this year's

VIRTUAL BENEFITS FAIR

Wednesday, April 21, 2021 | 9 a.m. to 4 p.m. | duq.edu/benefits

The fair is open to all employees and their spouses.
Visit us for links to webinars, videos, and the chance to enter a prize drawing!